

LOCAL EXCHANGE SERVICE

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ILLINOIS COMMERCE COMMISSION
CHIEF CLERK'S OFFICE

4. Local Exchange Service

4.1 Description

Local exchange service provides for unlimited calling within the boundaries of the Andover exchange as they are shown on the maps in Section 4.7. This service is subject to all terms and conditions as outlined in this tariff. (T)

Local exchange service can be activated by equipment generating pulses (rotary) or multi-tone (touch) signals to the switching equipment.

The rates and charges for local exchange service are listed in Section 20.1. These rates and charges are for the period of one month, unless otherwise indicated, and entitle business or residence subscribers to basic local exchange telephone service and local messages. Rates for business and residence service are listed in Section 20.1(A) and 20.1(B) respectively.

4.2 Taxes, Fees, and Charges

When any city, county or taxing authority imposes a franchise, occupation, business sales, license, excise, privilege, or similar tax of any kind on this Company, the amounts therein so far as practical, shall be charged on a pro-rata basis to all customers so affected receiving exchange service within the boundaries of that taxing entity. This tax charge, in all cases, will be in addition to the regular charges for local service and shall be set out as a separate item on the customer's bill.

Where a tax levied on a percentage of gross receipts, that percentage will be applied to each customer's bill so affected and the amount so computed will be added as a separate item to the customer's bill. Where a tax is levied other than on a percentage of gross receipts, a pro rata share of the total tax shall be added as a separate item to each customer's bill. All such taxes collected by the Company shall be paid to the city, county, or taxing authority in accordance with the promulgated regulations pertaining to each tax.

4.3 Vacation Rates

Vacation rate service is available upon advance notice. Local exchange service will be placed on a half rate basis for a period of not less than one calendar month, which corresponds to the billing period, and not more than six months. This service applies where a subscriber closes his residence or place of business for the above time and to schools if applied for during vacation. The service reconnection charge described in Section 5 of this tariff applies when service is reconnected.

(T) Change in Text

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111 East First Street
Geneseo, Illinois 61254

LOCAL EXCHANGE SERVICE (Continued)

4. Local Exchange Service (Continued)

4.4 Local Exchange Maps

The following exchange map is on file in the Company business office.

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LOCAL EXCHANGE SERVICE (Continued)

4. Local Exchange Service (Continued)

4.5 Local Service Host Switch Service

A. At the Company's option, all local service in an exchange may be provided from a host switch outside the service area on a foreign exchange basis. Foreign exchange conditions and charges in Section 7.3 and Section 20.4(C) of this tariff do not apply in these instances. Long distance calling will be rated on the host switch toll coordinates.

B. The following exchange will be served on a foreign exchange basis.

<u>Exchange</u>	<u>Host</u>
Andover	Osc - 522

(N)

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LOCAL EXCHANGE SERVICE (Continued)

4. Local Exchange Service (Continued)

4.6 Payphone Service

A. General Regulations

The term customer in this section refers to the Payphone Service Provider.

Payphone Service includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached.

Payphone Service is a two-way or, optionally, one-way originating only business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device at the demarcation point. These facilities are Company provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.

In the case of one-way service, intercept treatment will be provided.

A maximum of one customer provided instrument may be connected to any one instrument implemented or CO implemented coin line.

General Rules and Regulations found in Section 3 of this Tariff are applicable to the provision of Payphone Service.

Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.

A Network Interface Device will be installed at a location determined by the Company which is accessible to the customer. The Network Interface Device (NID) is a Company provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer.

One directory will be distributed to the customer without charge for each payphone business exchange line.

The appropriate Customer Activity Charges, as listed in Section 5 of this Tariff, are applicable for the installation, move or rearrangement of the NID on the customer's premises to establish or reestablish network access.

The appropriate Customer Activity Charges apply when a premises visit is made for the sole purpose of installing a customer requested NID.

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LOCAL EXCHANGE SERVICE (Continued)

4. Local Exchange Service (Continued)

4.6 Payphone Service (Continued)

A. General Regulations (Continued)

The Company shall not be liable for shortages of coins collected and deposited at the customer's equipment. The limit of the Company's liability for fraud of whatever nature occurring at or in association with the customer's equipment shall be governed by provisions of this Tariff and rules and regulations of the Illinois Commerce Commission (ICC). In case of conflict between the tariff provisions and ICC rules and regulations, the ICC rules and regulations shall prevail.

Off-premise extensions in conjunction with Payphone Service are not permitted.

B. Responsibility of the Customer

The term customer in this section refers to the Payphone Service Provider.

The customer shall be responsible for the installation, operation and maintenance of the customer provided instrument, plus all ancillary equipment such as booths, shelves, lighting, and directories used in connection with this service. The customer is responsible for complying with the requirements set forth in the American With Disabilities Act of 1990.

The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance calls.

The customer provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. If this requirement is met, or if the customer provided instrument is connected behind suitable registered protective connecting arrangements, only then will the customer provided instrument be connected to a Company's access line.

An appropriately registered customer provided instrument will be connected to a business local access line that provides flat rate service.

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LOCAL EXCHANGE SERVICE (Continued)

4. Local Exchange Service (Continued)

4.6 Payphone Service (Continued)

B. Responsibility of the Customer (Continued)

The customer must comply with Illinois Commerce Commission's Rules and Regulations regarding customer provided pay telephones, including:

Ability to access operator services (0-minus), 911 emergency services (where available), public safety agencies (i.e. police, fire, rescue), and telecommunications relay services, or to access such services or agencies directly, all at no charge and without using a coin or calling card.

Ability to complete local and toll calls upon payment of applicable charges.

Compliance with all applicable federal, state and local laws and regulations concerning the use of this type of telephone by disabled and/or hearing impaired persons.

Each customer must provide an informational message, attached or in close proximity to the payphone, explaining the general operation of the payphone, dialing instructions for obtaining emergency services, the payphone owner's name, the method of reporting service problems, and the method of receiving a credit for a faulty call.

The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message, as long as the user continues to pay applicable charges, through deposit of additional coins or otherwise.

All customer provided payphones must be equipped with touch dialing.

The customer provided instrument must be able to access toll free and 800/888 Service at no charge and without using a coin or credit card.

The customer provided instrument must allow any end user to reach their preferred carrier by dialing the carrier access code.

Any federal, state, or local taxes on the payphone or calls made from that phone are the responsibility of the customer.

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LOCAL EXCHANGE SERVICE (Continued)

4. Local Exchange Service (Continued)

4.6 Payphone Service (Continued)

B. Responsibility of the Customer (Continued)

Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's exchange access line. The Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. The customer will hold the Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.

The customer shall be responsible for obtaining a Certificate of Service Authority (CSA), if required, to provide Payphone Service, and for providing proof of said authority prior to installation of service. The customer is responsible for complying with the Illinois statutes with regard to designation as a telecommunications carrier and requirements for obtaining a CSA.

C. Violation of Regulations

A copy of the Company's current payphone service tariff language and requirements will be provided by the Company to applicants for payphone service upon receipt of such an applicant's request.

An application form will be sent by the Company and must be completed by applicants prior to obtaining payphone service. This form will refer to the Illinois Commerce Commission regulations for payphone service, and include a requirement to send a signed statement to the Commission that the customer provided payphone is in compliance with all Company tariff regulations.

Where a customer provided payphone is in violation of the Company's tariff regulations, the Company will take action as set forth in the Commission's regulations as set forth in Docket 84-0442, and will disconnect service upon ICC direction.

D. Instrument Implemented Payphone Service

Instrument Implemented Payphone Service does not require an access line that provides coin signaling (coin supervision), and is offered for use with a customer provided instrument. All attachments of a customer provided instrument to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions.

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LOCAL EXCHANGE SERVICE (Continued)

4. Local Exchange Service (Continued)

4.6 Payphone Service (Continued)

E. Central Office (CO) Implemented Coin Line Service

Central Office Implemented Coin Line Service provides coin line signaling (coin supervision). It is a line side connection from the local exchange switch to the point of demarcation at the customer premise.

Features are additives to the operation of a flat rate access line that provide for CO Implemented Coin Line Service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin monitoring, coin control (collection and return of coins, if applicable), and/or answer supervision. It shall be the responsibility of the CO Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Company.

CO Implemented Coin Line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Customer.

CO Coin Line Signaling (Coin Supervision) provides the electrical signaling for:

Coin Monitoring - indicates to an operator service provider the number and denomination of coins deposited based on information provided by the payphone;

Coin Collection and Return (Coin Control) - indicates to the payphone equipment to collect coin(s) from, or return coin(s) to, the calling party where applicable and offered by the Company, and;

Answer Supervision - indicates to the payphone that the called line has answered the call, where applicable and technically feasible.

Other Payphone Service Features

Special Number Assignment is a specific number requested by the customer. This service is available where facilities are available and it is technically feasible to provide. This feature is an additive to the flat rate access line for both CO Implemented Coin Line Service and Instrument Implemented Payphone Service.

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LOCAL EXCHANGE SERVICE (Continued)

4. Local Exchange Service (Continued)

4.6 Payphone Service (Continued)

F. Other Payphone Service Features (Continued)

Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided where such facilities are available at the customer's option. This feature is an additive to the flat rate access line for both CO Implemented Coin Line Service and Instrument Implemented Payphone Service.

Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the interstate access tariff, when facilities and service are available. The customer has the option to request either Selective Class of Call Screening and/or OLS. This feature is an additive to the flat rate access line for both CO Implemented Coin Line Service and Instrument Implemented Payphone Service.

G. Rates and Charges

A "local call" from Instrument Implemented or CO Implemented Coin Line Service served by a given exchange, is a completed call originating at such service and terminating at any service which may be called without a toll charge.

Customer Activity Charges, as discussed in Section 5 of this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.

Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.

Rates and charges contemplate a normal business exchange access line service installation.

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LOCAL EXCHANGE SERVICE (Continued)

4. Local Exchange Service (Continued)

4.6. Payphone Service (Continued)

G. Rates and Charges (Continued)

The Business Touch Tone Charge applies as shown in Section 4.7 of this Tariff in addition to business exchange service rates.

The Multiline Business Subscriber Line Charge, found in the Company's interstate access tariff, is applicable to all instrument implemented and CO implemented coin lines.

The Supplemental Charge for Certain Intrastate Rates listed in Section 20.8 of this Tariff is applicable to all instrument implemented and CO implemented coin lines.

The rates and charges for Payphone Service are listed in Section 20.1 of this Tariff.

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