

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features

6.1 Custom Local Area Signaling Services (CLASS)

A. General

1. Custom Local Area Signaling Services (CLASS) capability is provided to customers who are served by appropriately equipped electronic central offices. However, a feature cannot be successfully activated unless both the called and calling parties are served by, and the call is routed through, appropriately equipped electronic central offices.
2. CLASS will be provided on residence lines and business lines, at rates and charges offered in Section C, following.
3. To activate a feature the customer will dial a company designated code. A confirmation will be heard when a designated code has been dialed.
4. Variations in central office equipment and the activation of other central office features by the called/calling party may cause differences in the availability and/or operation of individual features.
5. Once the features are activated, incoming calls may still be received and outgoing calls placed.
6. The term "distinctive ring" refers to a company assigned non-standard ringing pattern. There is only one non-standard ringing pattern per feature.
7. The Automatic Recall and Automatic Callback features cannot be activated for all telephone numbers, such as numbers with the 800 or 900 prefixes.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.1 Custom Local Area Signaling Services (CLASS) (Continued)

B. Caller I.D. Blocking

Free per call blocking will be available to all residence and business customers who are served by appropriately equipped central offices. Those customers may prevent the delivery of their telephone number or name to the called party by dialing the activation code (*67 for digitone residence and business lines, 1167 for rotary residence and business lines) prior to placing a call. If the call is completed, the terminating office sends a "PRIVATE" code to the called party's terminal in place of the number or name.

C. Screening List Editing

This feature provides voice-guided instructions which allow customers to activate and deactivate features, obtain feature status information, and create or modify lists of directory numbers. A screening list may be associated with Distinctive Ringing/Call Waiting, Selective Call Acceptance, Selective Call Forwarding, or Selective Call Rejection. A screening list may contain up to thirty-six directory numbers.

D. CLASS Feature Descriptions

1. Automatic Recall

The telephone number associated with the last incoming call to the customer (called party) may be automatically redialed. Activation must occur before another incoming call or a call waiting indication is received by the customer. If the redialed telephone line is busy, the feature will remain active for a 30-minute period and repeatedly check the idle/busy status of the line at intervals determined by the company. Should the called party's line become idle during this period, the customer will receive a distinctive ring. If the customer answers this ring, completion of the call to the calling party will be automatically attempted. The customer need not wait for the completion of the Automatic Recall process to activate this feature for subsequent incoming calls.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.1 Custom Local Area Signaling Services (CLASS) (Continued)

D. CLASS Feature Descriptions (Continued)

2. Automatic Callback

The telephone number associated with the last outgoing call placed by the customer (calling party) may be automatically redialed. Activation must occur before another outgoing call is placed by the customer. If the redialed telephone line is busy, the feature will remain active for a 30-minute period and repeatedly check the idle/busy status of the line at intervals determined by the company. Should the called party's line become idle during this period, the customer will receive a distinctive ring. If the customer answers the ring, completion of the call to the called party will automatically be attempted. The customer need not wait for the completion of the Automatic Callback process to activate this feature for subsequent outgoing calls. The idle status of the line associated with each activation will be checked.

3. Calling Number Delivery

This feature provides for the display of the incoming telephone number on a customer provided display device attached to the customer's telephone line or on a telephone with a built-in display screen. The Calling Number Delivery feature will forward the calling number from the appropriately equipped terminating central office to the customer provided display device. The company will forward all telephone numbers subject to technical limitations.

4. Calling Name Delivery

This feature provides for the display of the listed name associated with the telephone number from which the call is being made. The name will be delivered to a customer provided display device. The company will forward all calling names subject to technical limitations.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.1 Custom Local Area Signaling Services (CLASS) (Continued)

D. CLASS Feature Descriptions (Continued)

5. Selective Call Acceptance

This feature allows a customer to screen incoming calls against a list of ten customer-specified directory numbers and then accepts any calls from those numbers. Calls from other directory numbers are denied access to the subscriber's line and will be automatically completed to a prerecorded announcement circuit which will indicate that calls are not being taken at this time.

6. Selective Call Rejection

This feature allows the customer to have the switch automatically reject calls from directory numbers on the customer's predesignated screening list. A screening list of up to ten directory numbers is created by the subscriber. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party attempting to be called does not wish to receive calls at this time.

7. Selective Call Forwarding

This feature allows the customer to transfer selected incoming calls to another telephone number. A screening list containing up to ten numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, incoming calls are forwarded only if the calling number can be obtained and is found to match a number on the customer's screening list.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.1 Custom Local Area Signaling Services (CLASS) (Continued)

D. CLASS Feature Descriptions (Continued)

8. Distinctive Ringing/Call Waiting

This feature provides special treatment for calls received from a customer's list of specified telephone numbers. The customer creates a screening list containing up to ten directory numbers through an interactive dialing sequence. When an incoming call from one of the predetermined telephone numbers is received, the customer is alerted with a distinctive ringing pattern or a distinctive call waiting tone. Calls from telephone numbers not included on the screening list will produce a normal ringing pattern or call waiting tone.

9. Customer Originated Trace

This feature will, upon successful customer activation, automatically trace the telephone number of the line used for the last call received by the customer. The customer must dial a company designated code, and a confirmation will be heard when a designated code has been dialed. Activation must occur prior to the time that either another call or the call waiting tone is received by the customer. Within five business days after successful activation of Customer Originated Trace, the customer must contact the company to arrange for continued retention of the trace record. The traced number will not be provided to the customer by the company, but it will be provided to law enforcement officials. The practices of law enforcement officials vary, and the company does not represent that any action will be taken by such officials with regard to the traced number. The company also does not guarantee the satisfactory operation of the capability set forth above for use in the provision of the Customer Originated Trace feature.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.1 Custom Local Area Signaling Services (CLASS) (Continued)

D. CLASS Feature Descriptions (Continued)

10. Caller I.D. Package

Calling Number Delivery and Calling Name Delivery plus any one additional CLASS or Custom Calling Feature.

11. Automatic Callback/Automatic Recall

Package containing both Automatic Callback and Automatic Recall at a discounted rate.

12. Calling Number Delivery on Call Waiting (CWID)

This feature causes the identity of a calling party's number in a waiting call to be displayed on the called party's station, unless the identity of the calling party is private or is unavailable for display. (T)

13. Calling Name Delivery on Call Waiting (CWID)

This feature causes the identity of a calling party's name in a waiting call to be displayed on the called party's station, unless the identity of the calling party is private or is unavailable for display. (T)

E. Rates and Charges

Rates and charges for CLASS features are listed in Section 20.3(A) of this Tariff.

(T) Change in Text

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.2 Centrex Service

A. General

1. Centrex Service is a digital central office based business service which uses software to combine a customer's lines or trunks into an Integrated Business System (IBS) Group within the central office switch.
2. Centrex Service is provided in two forms: Centrex Line Service or Centrex Trunk Service.
3. Centrex Service permits direct dialing among lines within the IBS Group and direct dialing of calls to the exchange network.
4. Centrex Service permits incoming calls from the exchange network to be received by direct inward dialing from the calling party to the Centrex Line or Centrex Trunk.
5. Centrex Service consists of inherent standard features, plus optional service features. The operation, description and availability of current and future features is contingent upon software upgrades.
6. Rules, Regulations and Conditions of Service specified in this tariff will apply to Centrex Service.
7. Centrex Service is classified as a Business Service. Application of appropriate charges are specified in the Service Charges Section.
8. An IBS Group is considered one organization for the purposes of Directory Listings as specified in this tariff.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.2 Centrex Service (Continued)

B. Conditions

1. Centrex Service is not provided in association with residential or Payphone Service.
2. Centrex Service is furnished subject to the availability of facilities as determined by the Company.
3. The customer is responsible for insuring any terminal equipment provided by the customer is compatible with the Centrex Service and equipment provided by the Company.
4. Centrex Service requires dialing station equipment to operate certain features.
5. Centrex Line Service
 - a. Centrex Line Service requires a minimum of three Centrex Lines per IBS Group
 - b. Separate business establishments cannot share an IBS Group when utilizing Centrex Line Service
 - c. Centrex Line Service requires that a minimum of three Centrex Lines be provided at each non-contiguous location or the appropriate Centrex Trunk Service rate will apply for each Centrex Line ordered to that location.
 - d. Centrex Line Service will not be provided when any portion of the IBS Group serves a key system of PBX.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.2 Centrex Service (Continued)

B. Conditions (Continued)

6. Centrex Trunk Service

- a. Centrex Trunk Service requires a minimum of 2 Centrex Trunks per IBS Group.
- b. Separate business establishments under common ownership and management may share an IBS Group at the discretion of the telephone company when utilizing Centrex Trunk Service.
- c. The applicable Centrex Trunk Service rate will be determined based on the type of terminal equipment used within the IBS Group.
- d. The maximum applicable Centrex Trunk Service rate is charged to all Centrex Trunks within an IBS Group.

C. Centrex Line Features

1. The following Centrex Line features are available with Centrex Service subject to the availability of each feature.
2. Centrex Service (Basic) customers may add features at the rates shown in Section 20.3(B) of this Tariff.
3. The following optional Centrex Line features are available:

Automatic Identification of Outward Dialing
Automatic Line
Call Forward, All Calls
Call Forward, Busy
Call Forward, No Answer
Call Hold
Call Park

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.2 Centrex Service (Continued)

C. Centrex Line Features (Continued)

Call Pick-up
Call Waiting
Class of Service Restrictions
 (A) Denied Originating
 (B) Denied Terminating
 (C) Local Only (LOCO)
 (D) Toll Restriction
 (E) Unrestricted
Common Control Switching Arrangement (CCSA)
Consultation Hold
Dial Call Waiting
Direct Inward Dialing (DID)
Direct Outward Dialing (DOD)
Directed Call Pick-Up (DCPU)
Direct Number Hunt (DNH)
Distinctive Call Waiting Tones
Distinctive Ringing
End-to-End Signaling
Flexible Intercept
Group Speed Calling
Inhibit Call Waiting
Individual Short Speed Dialing
Individual Long Speed Dialing
Loudspeaker and Radio Paging Access
Manual Line
Message Detail Recording
Off-Premise Stations
Ring Again
Special Services Facilities Access (SSFA)
Station-to-Station Calling
Three-Way Conference/Call Transfer

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.2 Centrex Service (Continued)

D. Descriptions of Centrex Line Features

Automatic Identification of Outward Dialing

Records each outgoing, billable call against the line originating the call.

Automatic Line

Provides an automatic connection between a calling station that goes off-hook and a preassigned directory number.

Call Forward, All Calls

Allows incoming calls directed to a station to be routed to a user-defined line inside or outside the customer IBS Group or to the attendant.

Call Forward, Busy

Permits incoming calls (originating from outside the IBS Group) that are attempting to terminate at a busy station line to be redirected to a predetermined line inside the customer's IBS Group.

Call Forward, No Answer

Provides for forwarding of predetermined lines inside the customer's IBS Group when the called station line does not answer within a predefined ringing cycle.

Call Hold

Allows the user to hold one call for any length of time provided that neither party goes on-hook.

Call Park

Allows the user to park calls against their directory number or other directory numbers in the business group

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.2 Centrex Service (Continued)

D. Descriptions of Centrex Line Features (Continued)

Call Pick-Up

Allows a station line to answer incoming calls to another station line within a defined call pick-up group. Call pick-up is provided on individual lines within a customer's IBS Group.

Call Waiting

Allows an incoming call to apply a call waiting tone on a busy station line which has been assigned the call waiting feature.

Class of Service Restrictions

Provides the capability to allow or deny individual stations to have access to the network as described below:

Denied Originating

A line assigned this feature is restricted from originating calls.

Denied Terminating

A line assigned this feature cannot receive any terminating calls.

Local Only

A line assigned this feature can only receive calls from members within the IBS Group.

Toll Restricted

A line assigned this feature is restricted from originating dialed toll calls.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.2 Centrex Service (Continued)

D. Descriptions of Centrex Line Features (Continued)

Class of Service Restrictions (Continued)

Unrestricted

A line that does not have a restriction is allowed to access the exchange network, the toll network, or any service by just dialing the appropriate digits.

Common Control Switching Arrangement (CCSA)

This feature enable station users in the IBS customer group to gain access to the Common Control Switching Arrangement (CCSA), a state and federal government private network, by using special access codes and dialing patterns.

Consultation Hold

Permits a subscriber on an active call to retrieve a waiting call or perform Three-Way Conference/Call Transfer just by flashing a switchhook. The original call is placed in a temporary hold state. It is an integral part of the Three-Way Conference/Call Transfer of Call Waiting features when assigned.

Dial Call Waiting

Allows the subscriber to originate a call to a busy station within the same group and impose Call Waiting on that station when the subscriber does not have any of the Call Waiting options.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.2 Centrex Service (Continued)

D. Descriptions of Centrex Line Features (Continued)

Direct Inward Dialing (DID)

This service allows incoming calls from the exchange network to reach a specific IBS/MVP Customer Group station without attendant assistance.

Direct Outward Dialing (DOD)

Allows lines within an IBS Group to place calls to the exchange network, without attendant assistance, by dialing "9", receiving a second dial tone, and then dialing a number outside the IBS Group.

Directed Call Pick-Up (DCPU)

Allows the subscriber to pick up a call directed to another station within the same IBS group.

Directory Number Hunt (DNH)

A call completion feature that increases the likelihood of an incoming call being completed by searching for an idle line within a customer-defined group of lines when an attempt is made to terminate a call to a busy line.

Distinctive Call Waiting Tones

Permits a called station line user to determine whether an incoming waiting call is external or internal to the IBS Group by providing different tone cadences for the two situations.

Distinctive Ringing

Permits a called station line user to determine whether an incoming call is internal or external to the IBS Group by providing a unique ringing pattern for the two situations

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.2 Centrex Service (Continued)

D. Descriptions of Centrex Line Features (Continued)

End-to-End Signaling

Enables an IBS station user, while in the talking state, to send DTMF digits to the other end by using the dial pad of a tone dial telephone set.

Flexible Intercept

Allows for the automatic rerouting of call that cannot be completed because of equipment, imposed restrictions on the line, or dialing irregularities. Calls can be routed to the attendant, to a tone, or to an announcement.

Group Speed Calling

Allows an IBS Group the shared use of a speed calling list of up to 30 stored numbers. A designated control station will add, change or delete telephone numbers from the list for the group.

Inhibit Call Waiting

Allows the subscriber to inhibit both Dial Call Waiting and Call Waiting that originates from imposing Call Waiting tones on the station's line.

Individual Long Speed Dialing

Allows the subscriber to store up to 30 frequently dialed numbers. The numbers are stored under subscriber-assigned codes, typically using the numbers 20 through 49. This is the subscriber's individual list and is not shared by the other members of the IBS Group.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.2 Centrex Service (Continued)

D. Descriptions of Centrex Line Features (Continued)

Individual Short Speed Dialing

Permits the subscriber to store up to eight frequently dialed numbers. The numbers are stored under subscriber-assigned codes, typically using the numbers 2 through 9. This is the subscriber's individual list and is not shared by the other members of the IBS Group.

Loudspeaker and Radio Paging Access

Allows stations and attendants to access customer-provided loudspeaker paging equipment to use speakers located on the customer's premise.

Manual Line

This feature provides an automatic connection between an operator and a calling subscriber who goes off-hook.

Message Detail Recording

Provides call detail information for calls that have originated from stations configured in an IBS Group.

Off-Premise Stations

Permits stations that are not located on the main premises of a business to still be configured within the same customer IBS Group and receive all features and services that are available to the stations located at the main site.

Ring Again

This feature allows a subscriber encountering a busy station to be notified when the busy station becomes idle and to be placed automatically in a ring again mode.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.2 Centrex Service (Continued)

D. Descriptions of Centrex Line Features (Continued)

Special Services Facilities Access (SSFA)

Allows access to a business' special facilities such as Wide Area Telephone Service (WATS), tie lines, and/or one-way Foreign Exchange (FX) lines. Access to these special service facilities is subject to Class-of-Service (COS) restrictions.

Station-to Station Calling

Permits IBS Group subscribers to complete calls to other subscribers within the same group by dialing a one-, two-, three-, or four- digit number.

Three-Way Conference/Call Transfer

Allows a subscriber to transfer an established call to another line, within or outside the IBS Group, and automatically allows the privilege of forming a Three-Way Conference Call.

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OPTIONAL SERVICES AND FEATURES (Continued)**6. Optional Services and Features (Continued)****6.2 Centrex Service (Continued)****E. Virtual Facilities Trunk Equivalency Table
(Applies only to Centrex Line Service)**

<u>Lines</u>	<u>Trunks</u>
4 - 5	2
6 - 7	3
8 - 10	4
11 - 13	5
14 - 16	6
17 - 20	7
21 - 30	8
31 - 40	9
41 - 45	10
46 - 50	11
51 - 65	12

Each additional 10 lines or fraction thereof
receives one additional trunk.

F. Rates and Charges

Rates and charges for Centrex Service are listed in Section 20.3(B) of this
Tariff.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.3 Custom Calling Services

A. Conditions

Custom Calling Services are available only to those customers who are served from a Central Office equipped to provide such services.

These services will not be provided with Payphone Service.

The grade of transmission on three way calling and call forwarding may vary depending on the distance and routing necessary to complete the call. End to end transmission is not guaranteed.

B. Application of Customer Activity Charges

Customer Activity Charges as outlined in Section 5 of this tariff will apply to the establishment of Custom Calling service features.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.3 Custom Calling Services (Continued)

C. Feature Descriptions

1. Distinctive Ring

An additional telephone number with a coded ring is added to an existing line. This feature will allow a second party at the telephone location to identify their individual ring.

2. Call Forwarding

Permits the customer to have all incoming calls automatically transfer to another dialable telephone number, while this service is activated. Where a toll message charge is applicable to a call between the customer's telephone and the telephone number to which calls are being forwarded, such charges will be billed to the Call Forwarding Customer. Some restrictions may apply to forwarding incoming toll calls to a number in another wire center.

3. Call Forwarding, Busy-No Answer

Permits the customer to forward calls that encounter either a busy or a no answer to another telephone number after a specified number of rings.

4. Call Forwarding, Remote Access

Permits the customer to have call forwarding activation and deactivation from a location other than the customer's home telephone.

5. Call Waiting

Provides for signaling a customer, who is talking on the line, that another call has been placed to his line. He may, by switch hook operation, hold the first call, answer the second, return to the first, or converse alternately with both.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.3 Custom Calling Services (Continued)

C. Feature Descriptions (Continued)

6. Call Waiting Disable

By dialing/keying a code, a subscriber will be able to cancel call waiting during the duration of the next out-going call only.

7. Data Line Security

Prevents traffic sources, such as, call waiting, attendant break-in, executive override, etc. from inadvertently distorting and/or mutilating data transmission. The Data Line Security feature is available in three different options: as a permanent feature; as a permanent feature with a per-call deactivation code option; and as a temporary feature that is activated and deactivated on per-call basis through dialing activation and deactivation codes.

8. Do Not Disturb

Permits a customer to temporarily refuse incoming calls by dialing the Do Not Disturb code. When this feature is activated, all incoming calls are diverted to a recorded announcement. To restore normal service, the customer simply dials the deactivation code.

9. Second Line Coded Ringing

Coded ringing can be added to a second line termination. This will allow the customer to identify which line is being called.

10. Three-Way Calling

Permits a customer to add a third party to an existing call, whether the original call was incoming or outgoing.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.3 Custom Calling Services (Continued)

C. Feature Descriptions (Continued)

11. Call Transfer

Permits the customer to transfer an established call to another directory number without terminating the two other parties on the call. This feature requires the three way calling feature.

12. Wakeup

Permits a customer to set up a wakeup call by dialing a special access code followed by the desired wakeup time.

13. Ring Again

Permits a customer who reaches a busy station to receive a special ring which indicates that a previously busy line has become idle within a prescribed time period.

14. Deny Ring Again

Permits a customer to prevent another customer from using Ring Again on his line.

15. 8-Number Speed Calling

Permits local and long distance calls to eight different numbers to be placed by dialing an abbreviated code.

16. 30-Number Speed Calling

Permits local and long distance calls to thirty different numbers to be placed by dialing an abbreviated code.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.3 Custom Calling Services (Continued)

C. Feature Descriptions (Continued)

17. Toll Restriction

Permits the customer to block all toll calls originating from the line connection.

18. Line Hunting

Permits calls to sequentially seek predetermined lines based on whether the incoming call encounters a busy signal or is not answered after a specified number of rings has occurred. There are five configurations of line hunting.

- 1) Sequential
- 2) Circular
- 3) First
- 4) Distributed
- 5) Overflow

19. Warm Line

Permits a customer 30 seconds of dial tone before a call is automatically generated to a specified terminating number of up to 24 digits in length. During the 30 second dial tone period, which is initiated by the telephone being off-hook, the line may be used for basic service or for initiating custom calling features. The warm line feature is not available on automatic lines, coin lines, multi-party lines, manual lines or deny originating lines.

D. Rates and Charges

Rates and charges for Custom Calling Features are shown in Section 20.3(D) of this Tariff.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.4 Voice Mail

A. General

1. Voice mail is a service which permits incoming dialed calls (both intra and inter exchange) to be answered by an electronic voice answering system if the call is not otherwise answered or the line is busy. Messages are stored in a private "mailbox" and can be retrieved from any touch-tone phone at any location.
2. Voice mail is available in either of two options: 1) Call Answering, which is a basic Voice Mail option; and 2) Voice Messaging, which is an enhanced Voice Mail option.

B. Call Answering

1. This option offers three (3) minutes of total message storage time.
2. This option offers automatic answering and message recording when a call is not answered within a customer designated number of rings (requires Call Forward, Busy-No Answer).
3. This option offers automatic answering and message recording when an incoming call encounters a busy line (requires Call Forward, Busy-No Answer).
4. This option offers message storage in a private "Mail Box" which can be retrieved only with the use of the customer's Mail Box and Personal Identification Number (PIN).
5. This option offers customer access to their message from any touch-tone phone at any location.
6. This option offers pre-programmed or personalized greetings.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.4 Voice Mail (Continued)

B. Call Answering (Continued)

7. This option offers message waiting indication utilizing stutter dial tone.
8. This option offers announcement of the time the message was recorded.
9. Up to three (3) directory numbers may share the same mailbox.

C. Voice Messaging

1. This option offers six (6) minutes of total message storage time.
2. This option offers all features described in Section B.1. thru B.9. preceding.
3. This option offers message waiting light indication (specialized CPE required).
4. This option offers the ability to forward the message you received to another mail box or other telephone numbers. An introductory message may be added to the message you received and also forwarded.
5. This option offers the ability to compose a message in your voice mail and then send it to another mailbox or or distribution list of mailbox numbers.
6. This option offers remote notification to another number or paging system that a message has been left in your mailbox. If the number or paging system is not within the same local calling area, the owner of the mailbox will incur applicable toll charges.

D. Additional message storage time may be ordered with either the Call Answering option or the Voice Messaging option.

E. Rates and Charges

Rates and charges for Voice Mail are listed in Section 20.3(D) of this Tariff.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.5 Direct Inward Dialing (DID) Service

A. General

1. Direct Inward Dialing Service to customer premises located switching systems is furnished subject to the availability of telephone numbers.
2. The service includes the central office switching equipment necessary for direct inward dialing from the exchange and long distance message telecommunications network directly to terminal equipment associated with customer premises located switching systems.
3. The service must be provided on all lines in a trunk or network access line group arranged for inward service. Routing of calls to selected numbers within the direct inward dialing number group over a separate trunk or network access line group is not contemplated.
4. Operational characteristics of interface signal between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.
5. The Company shall not be responsible to the customer or to the customer's patron if changes in protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by a customer, or its patrons obsolete or require modification or alteration of such equipment.
6. Direct-in-dial Trunks may be provided in the quantity determined by the Company to be sufficient for adequate service, only in exchanges where the Central Office is equipped for such service. When otherwise provided, Direct-in-dial Trunks will be furnished at rates based on cost.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.5 Direct Inward Dialing (DID) Service (Continued)

A. General (Continued)

7. Directory listings will not be provided without charge for numbers issued for DID service. Customers desiring listings for these numbers in the telephone company directory may purchase listings they desire pursuant to the provisions of Section 6.7, Directory Listings.
8. The customer premises located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
9. The minimum contract period for the service is three years. In case of discontinuance of service within the minimum contract period, the basic termination charge reduced by 1/36 for each month the service is retained at the same location, will be applied.

B. Rates and Charges

Rates and charges for DID Service are listed in Section 20.3(E) of this Tariff.

The charges for the service are in addition to Customer Activity Charges outlined in Section 5 and to the applicable local exchange service rates.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.6 Directory Listings

A. Published Listings

A primary listing, which may include the name, address and telephone number of the individual, organization, firm or corporation subscribing to Local Exchange Service will be furnished at no charge.

1. Listings will be limited to such information as is necessary for proper identification.
2. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
3. The Company may refuse to insert any listing which in its judgment does not facilitate the use of the directory.
4. Only one number will be listed in the telephone company directory at no charge for each Multi-Line Hunt group. Unless otherwise directed by the customer and agreed to by the company, the pilot number in the hunt group will be the number listed.

B. Non-Published Listings

Non-Published service is the omission of a customer's listing from both the telephone directory and directory assistance records.

C. Non-List Listings

Non-list service is the omission of a customer's listing from the telephone directory. The customer's listing may be obtained from the directory assistance operator.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.6 Directory Listings (Continued)

D. Additional Listings

An additional listing is any listing of a name or information in connection with a subscriber's telephone number beyond the primary listing. Each additional listing or each additional line of a multiple line listing, including alternate call listings and line of information as described below, is subject to the applicable rate in Section 6.7.F following.

An alternate call listing refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays, or if there is no answer on the first listed number.

Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.

Line of Information is listed information in addition to a primary or extra listing that is intended to supply additional or special instructions to the calling parties.

E. Foreign Listings

A listing in another company directory. The rate for foreign listings is the rate charged by the other company.

F. Applicability of Customer Activity Charges

A listings change is subject to the applicable Customer Activity Charges found in Section 5.

G. Rates and Charges

Rates and charges for Directory Listings are listed in Section 20.3(F) of this Tariff.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.7 Nuisance Traps

A. Description

Nuisance Traps provide the capability of capturing and recording the telephone number of the calling party for each local telephone call to the customer's telephone number. The calling party's number is captured by telephone company switching equipment and is transmitted to a local law enforcement agency where a report is printed containing the time of the call and the calling party. Nuisance traps will not be installed unless requested by the customer or by a law enforcement agency of the local, state, or federal government. Results of the nuisance trap will only be disclosed to appropriate law enforcement agencies in accordance with applicable law.

Unusual expenses such as overtime or prolonged work incurred in gathering data for nuisance trapping will be charged to the particular customer at the company's current loaded labor rate. This charge will not apply to law enforcement agencies making requests.

B. Customer Activity Charges

Customer Activity Charges as outlined in Section 5 will apply for establishing this service.

C. Availability

Nuisance Traps will be available only where technically feasible and where appropriate arrangements have been made with a law enforcement agency.

D. Rates and Charges

Rates and charges are listed in this Tariff in Section 20.3(G).

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.8 Off-Premise Extension Service

A. Conditions

1. Off-premise extension circuits are provided to allow the customer the option of extending his telephone service from the normal to a second location within the wire center using the company's cable distribution facilities. Off-premises extension circuits are furnished subject to the availability of circuits and provided when no unusual expense is involved.
2. Distances for determination of rates shall be based on airline miles between the normal location and the location of the off-premise extension.

B. Rates and Charges

Rates and charges are listed in Section 20.3(H) of this Tariff.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.9 Temporary Dual Residence Service

A. Description

1. Temporary Dual Residence Service is offered for the convenience of residence customers who are residing in one location within a wire center and are either in the process of moving to a second residence or are constructing a new residence within the same wire center. The service allows the residence customer to have his existing residence service be provided concurrently at both the existing and new locations for a temporary period of time.
2. Temporary Dual Residence Service is provided for a minimum one month period and a maximum total period of six months. When ordering this service the customer shall specify the period of time the service is desired. The customer may extend this period, if desired, up to the maximum period of six months.
3. Temporary Dual Residence Service is provided only where the existing and new locations are both served by the same wire center.

B. Rate Regulations

Customer Activity Charges as outlined in Section 5 of this tariff apply to establishing Temporary Dual Residence Service.

C. Rates and Charges

Rates and charges are listed in Section 20.3(I) of this Tariff.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.10 Switched 56 Service

A. Description

Switched 56 Service is a four-wire conditioned digital service which is capable of switching and transmitting data at a speed of 56 kilobits per second over the public switched network. Switched 56 Service will be used in conjunction with either Feature Group C or Feature Group D trunks to complete message toll calling.

B. Conditions

Switched 56 Service is furnished only in central office areas where adequate facilities are available. Central offices will be equipped for this service based on customer demand and at the discretion of the Company.

Switched 56 Service is a measured data access line service. Any restriction against combining flat-rated and measured service at the same location does not apply to Switched 56 Service.

Switched 56 Service requires a digital loop from the customer's premises to the Switched 56 serving central office. The customer is required to have compatible customer premises equipment (CPE). This service cannot be used for standard voice transmission using analog CPE.

Operator handled calls cannot be completed using Switched 56 Service. Access to emergency services (911) and local directory assistance (411) is not available with this service.

Switched 56 Service may be available to customers whose serving central office is not equipped with Switched 56. This availability will be based on the discretion of the Company, and also will be based on whether sufficient digital facilities are available between the customer's serving central office and the Switched 56 equipped central office. In situations where a customer is provided with Switched 56 Service from a central office that is not that customer's serving central office, the Digital Data Service channel mileage facility and channel mileage termination rate elements from the Company's Special Access Tariff will apply. The charging of these rates will be in addition to the rates charged as described in Section 6.10(C) and listed in Section 20.3(J) of this Tariff.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.10 Switched 56 Service (Continued)

C. Rates, Charges and Payment Arrangements

Switched 56 Service may be ordered on a month-to-month basis or under a fixed period service agreement for periods of one, three or five years. The customer must specify at the time service is ordered the length of the fixed period plan desired.

When Switched 56 Service is provided on a month-to-month basis, the minimum period for which rates and charges are applicable is one month. When service is discontinued prior to the expiration of the one month minimum period, a one month charge will apply at the rates in effect at the time service is discontinued. Service provided on a month-to-month basis may be upgraded to a fixed period service agreement at any time without the customer incurring any nonrecurring or discontinuance charges.

Under a fixed period service agreement, monthly rates for Switched 56 Service will not increase above the levels in effect at the time the customer ordered service, except rate increases ordered by the Illinois Commerce Commission. If rates decline during a customer's fixed period service agreement, the reduced rates will automatically be applied to the remaining term of the service agreement.

At the end of the fixed period service agreement, the customer may negotiate a new agreement, convert to month-to-month service, or terminate service. The monthly rates would be those rates in effect at the time the new fixed service period begins. If the customer does not make a choice for continuing service prior to the end of a fixed period service agreement, the customer's service will automatically revert to a month-to-month basis with the rates in effect at that time. Nonrecurring charges will not apply to continuation of service under any plan after the end of a fixed period service agreement.

Moves will be treated as a discontinuance and start of new service and all associated discontinuance and nonrecurring charges will apply. The customer will remain responsible for satisfying all outstanding charges for the discontinued service. Moves may be eligible for portability, which allows the fixed period service to be moved without incurring discontinuance charges.

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OPTIONAL SERVICES AND FEATURES (Continued)

6. Optional Services and Features (Continued)

6.10 Switched 56 Service (Continued)

C. Rates, Charges and Payment Arrangements (Continued)

In conjunction with portability, all of the following conditions must exist:

- Both existing and the new services are provided solely by the Company;
- The new service has a speed and capacity equal to or greater than the speed and capacity of the disconnected service;
- The customer's request for both the disconnect order for the existing service and the new connect order for the new service are received at the same time and must specifically request portability;
- The customer's request for the disconnect order for the existing service must reference the new connect order;
- The due date of the new connect order must be within 30 days of the due date of the disconnect order.

Should changes to either the disconnect order or the new connect order for portability exclude one or more of the conditions above, applicable discontinuance charges will be assessed.

The monthly rates for the new service will be those rates in effect at the time the new service is installed. All nonrecurring charges apply for the new service.

Should the customer choose to discontinue the fixed period service prior to the completion of the fixed period service agreement, in whole or in part, the customer will pay a discontinuance charge based on the number of months left in the fixed period service agreement.

The Supplemental Charge to Certain Intrastate Rates as described in Section 13.1 of this Tariff will apply to Switched 56 Service. Two such charges will apply.

Switched 56 Service consists of three rate elements; a nonrecurring charge, a monthly flat rate, and a usage charge that applies for all local minutes of use. These charges are listed in Section 20.3(J) of this Tariff.

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