

MISCELLANEOUS SERVICES

7. Miscellaneous Services

7.1 Operator Assisted Local Calling Service

A. General

1. The provisions shown herein apply when connections (local calls) between stations belonging to the same flat rate calling area are established with the assistance of a Company operator.

B. Conditions

1. All local calls, including local coin calls, which are not direct dialed by the customer are subject to charge, unless otherwise exempted by Paragraph 2 following.
2. Charges do not apply to the following local calls:
 - a. Calls which require operator assistance to reach local emergency service agencies such as police, sheriff, fire department, poison control, etc., or calls from the accounts of customers who have been certified by a registered physician or recognized agency as unable to direct dial a local call because of a visual or physical handicap.
 - b. Calls which require operator assistance to reach the Company business office or repair service.
 - c. Calls which require operator assistance due to equipment malfunctions which prevent completion of direct dialed calls.

C. Rates and Charges

Rates and charges are listed in Section 20.4(A) of this Tariff.

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MISCELLANEOUS SERVICES (Continued)

7. Miscellaneous Services (Continued)

7.2 Local Directory Assistance Call Service

A. General

1. Telephone calls by customers for telephone number listings will be answered and numbers given if listed in the Company's directory assistance records.
2. A maximum of two (2) requested telephone numbers will be provided for each Directory Assistance call.
3. The rates in Section B following apply for all calls to Directory Assistance operator (411 or 555-1212).
4. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and reasonable attorney's fees) that may arise from the use of such information.

B. Rates and Charges

1. Each local exchange customer is allowed two (2) direct dialed calls to Directory Assistance per line or P.B.X. trunk per month at no charge.
2. Call allowances are not transferable between separate accounts of the same customer.
3. The charge for each direct dialed call to Directory Assistance (411 or 555-1212) exceeding the customer's allowance is listed in Section 20.4(B).
4. Where a customer requests operator assistance to place a call to Directory Assistance, the operator assistance charge is applicable in addition to the per call charge. These calls may not be included in the call allowance, and each call will be charged.
5. Calls to Directory Assistance from Payphone Service, Hotels or Hospitals or lines of customers who have been certified by a registered physician or recognized agency as unable to use a directory because of a physical handicap, are not subject to charge.

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MISCELLANEOUS SERVICES (Continued)

7. Miscellaneous Services (Continued)

7.3 Foreign Exchange Service

A. General Regulations

1. Foreign exchange service is exchange service furnished to a subscriber from a central office of an exchange other than the one that normally serves the area in which the subscriber is located.
2. For the purpose of this section of the tariff, the term, "Foreign Exchange", shall mean the exchange from which the foreign exchange service dial tone is furnished. The term "Normal Exchange", shall mean the exchange normally serving the area in which the subscriber's premise is located.
3. Foreign exchange service does not come within the Company's general undertaking, nor does the Company obligate itself to furnish such service generally. At the Company's option, where facilities of such a character are available as will permit satisfactory telephone transmission, and where the service is warranted by the circumstances involved, it will furnish the service.
4. Foreign exchange service will be furnished to exchanges within the same LATA as the normal exchange.
5. Foreign exchange service may be provided only in connection with private branch exchange trunk lines, and individual line business or residence service. The service will be furnished only at one location or premises for each channel or circuit.
6. Where the normal exchange is operated by this Company, foreign exchange service is furnished only on the condition that the applicant is a subscriber to individual line business or residence service, or private branch exchange service, in the normal exchange, and at the same location where such service is proposed to be installed. Under this condition, when a foreign exchange service subscriber discontinues normal exchange service, the normal exchange shall immediately notify such foreign exchange subscriber and foreign exchange business office, that the foreign exchange service may be discontinued ten (10) days thereafter.

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MISCELLANEOUS SERVICES (Continued)

7. Miscellaneous Services (Continued)

7.3 Foreign Exchange Service (Continued)

A. General Regulations (Continued)

7. Where the foreign exchange is operated by another telephone company, foreign exchange service will be provided only when satisfactory arrangements can be negotiated with such company to furnish a portion of the necessary facilities.
8. Foreign exchange service will be furnished at the rates outlined hereafter, provided the necessary facilities and equipment are available. Where the facilities and/or equipment are not available, and extraordinary facility costs, equipment costs, special operating expenses, and/or other special considerations are incurred in making such service available, the subscriber may be required to pay an additional charge to cover all or a portion of such unusual expenses, or be required to contract for service beyond the initial period, or both.
9. No off-premise extensions will be furnished in connection with foreign exchange service.
10. The use of the service is limited to the subscriber and his employees for business purposes, and in the case of residence service, to the members of his immediate household. Foreign exchange service calls will be further limited to calls within the local calling area (including any EAS locations) of all customers in the foreign exchange. If any subscriber to this service is found to be transferring or transmitting messages for parties other than authorized above, in the normal exchange area, or subscribing to any optional calling area plan in the foreign exchange, and/or making toll calls through the foreign exchange, such subscriber and foreign exchange business office shall be notified that the practice must be discontinued or the foreign exchange service may be terminated ten (10) days after the date of such notice.

B. Rates and Charges

1. Rates for foreign exchange service will include rates for local service at the foreign exchange, rates for special access service from the foreign exchange to the subscriber location in the normal exchange, and supplemental charges as outlined below.

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7. Miscellaneous Services (Continued)

7.3 Foreign Exchange Service (Continued)

B. Rates and Charges(Continued)

2. The charge for local service at the foreign exchange is the established monthly service rate, and non-recurring service connection charge of the foreign exchange for the grade of service (individual line business or residence, or PBX and PABX trunks) with which the foreign exchange service is to be associated.
3. The charges for special access service from the foreign exchange to the subscriber location in the normal exchange will be as follows:
 - a. For special access facilities provided by this Company, the rates outlined in this Company's special access tariff will apply.
 - b. Where all or a portion of the special access facilities are furnished by another telephone company, charges for those facilities shall apply as specified in the regulations of such participating company.
4. The rates and charges that will apply at the normal exchange are listed in Section 20.4(C) of this Tariff.

7.4 Intraexchange Private Line Services

A. General Description

Intraexchange Private Line Services involve the provision of dedicated non-switched facilities of various types between two separate customer locations within the same exchange. The facilities are offered for the use of the customer to provide a communication path or paths between the two locations. Provision of the service is based on the availability of facilities between the two requested locations.

Facilities of the types described in the Company's Special Access Tariff will be made available on an intraexchange basis based on the terms and conditions outlined in the Special Access Tariff.

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7. Miscellaneous Services (Continued)

7.4 Intraexchange Private Line Services (Continued)

B. Rate Application

Application of the rate elements in the Special Access Tariff referenced above will be as follows for intraexchange private line service:

1. The Channel Termination rate will apply once at each end of the circuit at the customer premises.
2. The channel mileage termination and facility rates will be applied if the circuit is routed between two Central Offices.
3. All rates for conditioning and optional features will apply as outlined in the Special Access Tariff.
4. Nonrecurring charge rates contained within the Special Access Tariff will apply.

C. Rates and Charges

Rates and charges are listed in Section 20.4(D) of this Tariff.

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7. Miscellaneous Services (Continued)

7.5 Mobile Telephone Service

A. Regulations

1. Definition

Mobile Telephone Service is a telecommunication service through a land radiotelephone station between a wireline telephone and a mobile unit or between two mobile units.

2. Availability of Service

Mobile Telephone Service is available to customer provided mobile units equipped for this service when within range of a land radiotelephone station through which such service is furnished and subject to transmission, atmospheric and like conditions.

3. Provision of Equipment

The Company will provide all switching and connecting facilities necessary for the furnishing of Mobile Telephone Service. The customer will provide and maintain all necessary terminal equipment including a mobile unit and receiving and transmitting equipment. The Company's responsibilities and limitations and the customer's obligations for Mobile Telephone Service are the same as specified elsewhere in this tariff.

4. Undertaking of the Company

The Company's obligation to furnish service is dependent upon its ability to secure and retain suitable facilities and rights for the construction and maintenance of the necessary facilities and circuits. In case of a shortage of facilities, applications for service will be filled in order of precedence. (See Regulation 20)

In connection with general and dispatching service, the Company does not undertake to transmit messages, but offers the use of its facilities for communications between its customers.

In connection with signaling service, the Company undertakes only to transmit a signal for the purpose of actuating a signal on the mobile unit and accepts no responsibility for the transmission of further intelligence.

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MISCELLANEOUS SERVICES (Continued)

7. Miscellaneous Services (Continued)

7.5 Mobile Telephone Service (Continued)

A. Regulations (Continued)

5. Obligations of the Customer

The calling party (or customer) shall establish his identity in the course of any communication as often as may be necessary.

The calling party (or customer) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station.

The customer's use of the radio transmitter on the mobile unit shall at all times be subject to the use of the radio facilities by other radio subscribers.

The customer is required to furnish, install and maintain the mobile unit, the storage battery, charging equipment and noise-suppressors required for the proper operation of the service.

6. Limited Service

The Company reserves the right to limit the length of conversation when necessary in times of emergency resulting in a shortage of facilities.

7. Liability of Company

The Company is not liable for damages for any accident or injury occasioned by the customer provided mobile unit or by customer provided supplementary apparatus provided in connection therewith when such accident or injury is not due to the negligence of the Company.

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MISCELLANEOUS SERVICES (Continued)

7. Miscellaneous Services (Continued)

7.5 Mobile Telephone Service (Continued)

A. Regulations (Continued)

8. Order of Precedence in Adding Mobile Units

When facilities in a given area are insufficient to permit furnishing Mobile Telephone Service to all who desire such service, applications for service to new customers or to additional mobile units of existing customers shall be filed in accordance with categories of precedence in the order listed below. All applications in the same category shall be filled in the order in which they are received and all such applications shall have precedence over applications in a lower category.

Category 1 - Public Safety and Health

Official federal, state, county and municipal government agencies protecting the public safety and health; private organizations and persons engaged primarily in protecting the public safety and health, such as physicians, hospitals, ambulance services, volunteer fire departments, American Red Cross, licensed protective patrols and armored cars and similar agencies.

Category 2 - Carriers and Utilities

Contract carriers, common carriers, and public utilities (exclusive of taxicabs and livery service), for communications other than correspondence of the general public.

Category 3 - Other Public Services

Emergency repair organizations, not included in Category 1, protecting health and property; press associations, newspapers and broadcasting stations.

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MISCELLANEOUS SERVICES (Continued)

7. Miscellaneous Services (Continued)

7.5 Mobile Telephone Service (Continued)

A. Regulations (Continued)

8. Order of Precedence in Adding Mobile Units (Continued)

Category 4 - Physically Handicapped

Persons who, because of physical handicaps, operate specifically equipped vehicles and are unable to leave such vehicles without assistance.

Category 5 - Industrial

Gas or oil producing or drilling operators; producers and distributors of fuel and lumber and other construction materials and equipment; food processing, distribution and storage organizations; producers of substantial quantities of food; business concerns engaged in construction of housing and industrial or public works; taxicabs and livery service.

Category 6 - All Others

9. Use of Service for Unlawful Purposes

The service is furnished subject to the condition that it will not be used for any unlawful purpose. Service will be discontinued if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of the law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law.

10. Connection With Customer-Provided Terminal Equipment and Communications Systems

Customer-provided terminal equipment and communications systems may be used in connection with Domestic Public Land Mobile Telephone Service subject to the conditions outlined in this tariff.

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7. Miscellaneous Services (Continued)

7.5 Mobile Telephone Service (Continued)

A. Regulations (Continued)

11. Offer and Acceptance of Mobile Telephone Service

Mobile Telephone Service is provided by the Company in accordance with and subject to the Company's tariffs, rules and regulations from time to time duly established.

When the customer officially requests Mobile Telephone Service, the following provisions are acknowledged by the customer:

- a. The Company will provide all switching and connecting facilities necessary for the furnishing of Mobile Telephone Service. The customer will provide and maintain all necessary terminal equipment including a mobile unit and receiving and transmitting equipment. The Company's responsibilities and limitations and the customer's obligations for Mobile Telephone Service are those specified in Section 3 and elsewhere in this tariff.
- b. The Company is not liable for any defacement or damage to the customer provided mobile unit or customer's premises when such defacement or damage is not the result of the negligence of the Company.
- c. Immediately upon termination of service at the exchange of registry, customer will present the mobile unit at a location specified by the Company for removal of Company-owned facilities.

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7. Miscellaneous Services (Continued)

7.5 Mobile Telephone Service (Continued)

B. Service Area

The service area consists of the area within range of the land radiotelephone station through which service is furnished and subject to transmission, atmospheric and like limitations.

Automatic dial Mobile Telephone Service will be provided from the Company's exchange. Long distance service will be routed and rated as a Company subscriber.

C. Rates and Charges

General service is furnished between any wire telephone within the mobile service area and a mobile unit within range of the land radiotelephone station serving that area, or between two such mobile units.

Dial Mobile Telephone Service is furnished at a flat monthly charge regardless of the number of messages transmitted within the local service area of the exchange of registry. The minimum monthly service charge includes a directory listing in the exchange of registry.

When dial mobile units transmit toll messages through a land radiotelephone station other than their exchange of registry, the appropriate toll rate will apply. Local messages may be placed to another mobile unit, or to a land line telephone without charge.

A service charge is applicable for each call made to a customer's premises or mobile unit by a Company employee during which it is determined that the service difficulty or trouble report results from customer-provided terminal equipment and/or communications systems arranged for connection to the Company's facilities.

Rates and charges are listed in Section 20.4(E) of this Tariff.

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