

Applies to Geneseo and Green River, Illinois

COMPETITIVE SERVICES

A. EMERGENCY CALLING SERVICE ENHANCED 9-1-1

(N)

1. GENERAL1.1 Service Overview:

- (A) When requested by local government authorities and subject to the availability of facilities and equipment, the Company will provide Enhanced 9-1-1 Telecommunications switching, trunking, communications lines and premises equipment (Enhanced 9-1-1 Service) for the purpose of voice reporting emergencies by the public. The Enhanced 9-1-1 service is classified as Local Telecommunications Service.
- (B) The Company will only provide Enhanced 9-1-1 Service within an entire central office (switching entity).
- (C) A Public Safety Answering Point (PSAP) is the answering point for an Enhanced 9-1-1 call. When a Customer requests more than one PSAP location, each PSAP will be designated as Primary or Secondary, which refers to the order in which calls are directed for answering.
- (D) A call dialed to "9-1-1" from a telephone which is usable for local exchange telephone network access and arranged to provide Enhanced 9-1-1 Service will be transmitted to the designated Primary or Secondary PSAP for that telephone.
- (E) For the purposes of this tariff an Emergency Services Provider is an agency which is prepared to provide one or more specific emergency services via calls received from a PSAP.
- (F) No charge will be assessed to the calling party by the Company for Enhanced 9-1-1 calls originated from local exchange telephone network access facilities.
- (G) Enhanced 9-1-1 Service utilizes equipment that can provide features such as displaying caller information to the PSAP Operator and routing 9-1-1 calls to a specific PSAP.

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Geneseo, Illinois 61254

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COMPETITIVE SERVICES (continued)

A. EMERGENCY CALLING SERVICE ENHANCED 9-1-1 (continued)

(N)

1. GENERAL (con't)1.2 Regulations:

- (A) This offering is limited to the provision and use of the digits "9-1-1" as the Universal Emergency Telephone Number (Code).
- (B) The Company will not provide a mix of Basic and Enhanced 9-1-1 Service within a given central office (switching entity).
- (C) Enhanced 9-1-1 Service is a one-way incoming service to the PSAP only.
- (D) An order for Enhanced 9-1-1 Service may be presented to the Company under the following conditions:
 - (1) The order is executed in writing by each participating local governmental authority or its duly appointed agent.
 - (2) If the order is made by an agent, satisfactory evidence of appointment must be provided.
 - (3) The order shall contain a complete list of all participating Emergency Services Providers.
- (E) The Enhanced 9-1-1 Service Customer must submit to the Company written concurrence to the following terms and conditions by all participating Emergency Services Providers:
 - (1) The Company shall not have any responsibility for determining which Emergency Services Providers will participate in (jointly) subscribing to Enhanced 9-1-1 Service offering and for the control and staffing of the PSAP.

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COMPETITIVE SERVICES (continued)

A. EMERGENCY CALLING SERVICE ENHANCED 9-1-1 (con't)

1. GENERAL (con't)

- (2) The Customer will accept on a 24 hour basis all Enhanced 9-1-1 calls routed to it.
- (3) The Customer must subscribe to sufficient Enhanced 9-1-1 Service trunks to adequately handle incoming calls in accordance with ICC requirements.
- (4) The Customer must subscribe to, or provide, sufficient telephone equipment with a capacity adequate to handle the number of incoming 9-1-1 lines and trunks provided for in (3) above in accordance with ICC requirements.
- (F) The Customer will provide the Company with an updated list of all participating Emergency Service Providers anytime there is a change in the list.
- (G) In addition to the Enhanced 9-1-1 Service Trunks, the Customer must subscribe to at least one non-emergency (Administrative) local exchange line at each PSAP location.
- (H) The main telephone directory listing for each PSAP will be an administrative telephone number or a listed seven-digit emergency number as requested by the Customer. A listing for the PSAP will also be provided under "9-1-1" at no additional charge.
- (I) The Company will not undertake to prorate any billing for Enhanced 9-1-1 services.
- (J) Intercept service for the seven-digit emergency number(s) replaced by Enhanced 9-1-1 will be provided for 12 months at no charge.
- (K) Company Enhanced 9-1-1 Service which is to be provided from the Calling Party to the PSAP or PSAP to the Participating Emergency Service Provider shall be equivalent to that provided by the exchange telephone network.

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COMPETITIVE SERVICES (continued)

A. EMERGENCY CALLING SERVICE ENHANCED 9-1-1 (con't)

(N)

1. GENERAL(con't)

- (L) Customer-provided premises equipment must bear Federal Communications Commission type certification for use with Enhanced 9-1-1 Service.
 - (1) When Company provided equipment is employed, it will be provided on a competitive basis.
 - (2) When customer-provided equipment is employed it will be furnished in accordance with the conditions specified in Paragraph J. of Section 4, Sheet No. 37 of this tariff.
 - (3) Where customer-provided equipment is utilized, such equipment must be compatible with the signaling being provided by the Company.
- (M) Customer Premises Equipment shall be designed, installed and operated in such a manner that any information contained in the data base will only be available to the Customer while processing an actual 9-1-1 call.
- (N) The Customer will provide to the Company a properly executed non-disclosure statement in the manner and form as required by the Company.
- (O) The Company does not undertake to answer and forward 9-1-1 calls, but furnishes the use of its facilities to enable the Customer's personnel to respond to such calls on the Customer's premises.
- (P) Enhanced 9-1-1 Service is provided solely for the benefit of the Customer. The provision of 9-1-1 Service by the Company shall not be interpreted, construed, or regarded either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Customer.
- (Q) The Company shall not be liable for any loss or damages to anyone except as set forth in this tariff. With respect to any claim or suit, by a Customer or by anyone else, for damages allegedly arising out of mistakes, omissions, interruptions, delays or errors, or defects in transmission or any other failure of any kind occurring in the course of furnishing service hereunder, the Company's liability shall not exceed an amount equivalent to the proportionate charge to the Customer for the affected line or lines for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission or any kind of service occurs and continues after the Company has been

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COMPETITIVE SERVICES (continued)

A. EMERGENCY CALLING SERVICE ENHANCED 9-1-1 (con't)

(N)

1. GENERAL (con't)

so notified, and has had a reasonable time for repair of such problems. This shall be the limit on the liability of the Company. However, any such mistakes, omissions, interruptions, delays, errors or defects in transmission or any other failure of any kind or service which are caused or contributed to by the negligence or willful act of the Customer or anyone else, or which arise from the use of Customer provided facilities or equipment shall not result in the imposition of any liability whatsoever upon the Company.

(R) The Customer also agrees to release, indemnify and hold harmless the Company for any personal injury to or death of any person or persons; or for any loss, damage or destruction of any property, whether owned by the Customer or others, and any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Enhanced 9-1-1 service features and the equipment associated therewith; or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Enhanced 9-1-1 service hereunder, and which arise out of the negligence or other wrongful act of the Company, the Customer, its user, agencies or municipalities, or the employees or agents of any one of them.

(S) The 9-1-1 calling party or any other party upon whose behalf the call is being made acknowledges that the provision of telephone service by the Company does not absolutely guarantee that every call attempted to an Enhanced 9-1-1 emergency service will be completed. The 9-1-1 calling party or any other party upon whose behalf the 9-1-1 call is being made agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits or other action; or any liability whatsoever, whether suffered, made, instituted or asserted by the 9-1-1 calling party or by any other party or person, for any personal injury to or death of any person or persons; or for any loss, damage or destruction of any property, whether owned by the 9-1-1 calling party or others.

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COMPETITIVE SERVICES (continued)

A. EMERGENCY CALLING SERVICE ENHANCED 9-1-1 (continued)

1. GENERAL (con't)

- (T) The 9-1-1 calling party, by placing a call to the PSAP by dialing 9-1-1, gives consent for the Company to provide Enhanced 9-1-1 data-base information, consisting of the name, address and telephone number of the local service customer at the location from which the call was made, to Law Enforcement agencies and other Emergency Services Providers on a call-by-call basis for the purpose of enabling those agencies and Emergency Services Providers to respond to emergency calls for assistance.
- (U) Names, addresses and telephone numbers of telephone customers whose listings are not published in directories or listed in Directory Assistance Offices are confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls. All customers served by the Company waive the confidentiality afforded by Non-Listed and Non-Published Directory Service to the extent that the name, telephone number and address associated with the originating station location are furnished in connection with Enhanced 9-1-1 Service.
- (V) The Company is not required to conduct operational tests or to inspect or monitor facilities to discover errors, defects and malfunctions in the Enhanced 9-1-1 service nor does the Company undertake such responsibility. The Customer is responsible for making such operational tests as, in the judgement of the Customer, are required to determine whether the system is functioning properly for its use. The customer is responsible for promptly notifying the Company in the event the system is not functioning properly.
- (W) When the Selective Routing feature is provided, it is the sole responsibility of the Customer to identify Primary and Secondary PSAP locations as well as the unique combinations of police, fire and ambulance or any other appropriate Emergency Services Providers responsible for providing emergency service in the Enhanced 9-1-1 serving area.
- (X) Assignments of street name, address range and area or other mutually agreed upon routing criteria (master address file) shall be furnished by the Customer, on forms supplied by the Company for that purpose, to the Company, at a time mutually agreed upon between the Customer and Company, prior to the effective date of service.

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COMPETITIVE SERVICES (continued)

A. EMERGENCY CALLING SERVICE ENHANCED 9-1-1 (continued)

1. GENERAL (con't)

- (Y) It is the sole responsibility of the Customer to verify the accuracy of the routing information contained in the master address file. Changes, deletions and additions which the Customer desires to have made in the master address file will be submitted on an "as occurred" basis by the Customer.
- (Z) The Company will, after developing and providing to the Customer the initial data load, provide to the Customer, on request, a complete copy of the master address file at a time and cost mutually agreed upon between the Customer and Company.
- (AA) The Customer will be responsible for verifying the data-base information is correct and provide to the Company a statement certifying that such data-base information is correct.

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COMPETITIVE SERVICES (continued)

A. EMERGENCY CALLING SERVICE ENHANCED 9-1-1 (con't)

(N)

2. DESCRIPTION OF SERVICE

2.1 Enhanced 9-1-1 (E9-1-1) Service provides for the routing of 9-1-1 calls selectively to one of a choice of PSAP locations as specified by the customer and displaying certain information to the PSAP operator about the 9-1-1 calling party's location.

2.2 Definition of Terms associated with E9-1-1:

- (A) Automatic Location Identification (ALI) is a feature by which the listed address associated with the calling party's ANI identified telephone number is forwarded to the PSAP for display. Additional Company served locations with the same number as the calling party's can be displayed if such information is contained in the data base.
- (B) Automatic Number Identification (ANI) is a feature by which the calling party's ANI telephone number is forwarded to the E9-1-1 Switch and to the PSAP.
- (C) Selective Routing (SR) is a Company provided feature that routes an E9-1-1 call from the E9-1-1 switch to the designated PSAP based upon the ANI identified number of the calling party.
- (D) Data Management System (DMS) is a system of manual procedures and computer programs used to create, store and update the data required to provide the Selective Routing and ALI features.
- (E) Display and Transfer Unit is a selector console and associated common equipment used for displaying ANI numbers at the PSAP attendant position and transfer functions.
- (F) End Office is any central office which is the first point of switching of an originating 9-1-1 call from a calling party.
- (G) Direct Final Class 5 to Class 5 Emergency Service Trunk (DF55ES) is a dedicated trunk between an End Office and the E9-1-1 selective routing switch which is accessed only when a Calling Party places an E9-1-1 call.
- (H) E 9-1-1 Service Trunk is a dedicated trunk between the E9-1-1 selective routing switch and the PSAP.

2.3 Automatic Location Identification (ALI) can not be provided as a stand alone option.

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COMPETITIVE SERVICES (continued)

A. EMERGENCY CALLING SERVICE ENHANCED 9-1-1 (Con't)

3. FEATURES:

3.1 The following standard features are included with E9-1-1 Service:

- (A) Forced Disconnect
- (B) Default Routing
- (C) Alternate Routing (Night Service)
- (D) Central Office Transfer Arrangements (Includes Speed Calling)

3.2 Description of the standard features listed in (A) above are as follows:

- (A) Forced Disconnect: enables the PSAP attendant to release a connection on an E9-1-1 call, even if the calling party remains off-hook.
- (B) Default Routing (DR) is the routing of an incoming E9-1-1 call which cannot be selectively routed due to an ANI malfunction, garbled digits or other causes, to a default PSAP designated by the Customer.
- (C) Alternate Routing (AR) allows E9-1-1 calls to be routed to an alternate PSAP location which has been designated by the Customer if (1) Service Trunks to the Primary PSAP are busy or out of service, or (2) the Primary PSAP is closed down ("night service") or otherwise out of service.
- (D) Transfer Arrangements:
 - (1) Manual Transfer enables the PSAP attendant to transfer an incoming call by dialing either a 7-digit or 10-digit telephone number or a Speed Calling Code.
 - (2) Fixed Transfer enables a PSAP attendant to transfer incoming Enhanced 9-1-1 calls to a Secondary PSAP without dialing either a 7-digit or 10-digit telephone number or a Speed Calling Code.

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COMPETITIVE SERVICES (continued)

A. EMERGENCY CALLING SERVICE ENHANCED 9-1-1 (con't)

- (3) Selective Transfer provides the PSAP attendant with the ability to transfer an incoming call to an Emergency Service Provider without dialing either a 7-digit or 10-digit telephone number or a Speed Calling Code.

3.3 Rates and Charges:

- (A) No charge will be applied by the Company to the calling party for calls placed to the 9-1-1 Universal Emergency Number when such calls are originated from local exchange telephone network facilities.
- (B) Charges for messages transferred over toll facilities from a PSAP are billed according to rates applicable from the central office serving the PSAP.
- (C) Rates and Charges for Enhanced 9-1-1 selective routing switching and PSAP equipment will be established by contract agreed to between the Customer and The Company; a copy of such contract to be provided to the Illinois Commerce Commission within ten (10) days of signing by all required parties.
- (D) Equipment Moves or Changes requested by the Customer will be billed on a time and material cost basis.
- (E) Business Service Ordering Charges apply for new connections, moves and changes for Enhanced 9-1-1 Service.

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Competitive Services

B. Optional Calling to the Illinois Quad Cities

(N)

In accordance with the Commission's Order in Docket 99-0412, adopted April 24, 2002, Geneseo Telephone Company will provide an interim rate for intrastate, intralata calling from its Geneseo (944 and 945) and Green River (949 and 441) exchanges to Ameritech's Moline & Rock Island Area Exchanges. Ameritech's Moline & Rock Island exchanges are identified as follows:

From: 309- Geneseo, Green River and North Green River 944,945,441 and 949
To: 309- East Moline - 748,749,751,752,755,765,792,796
Milan/Rock Island - 558,732,756,779,782,786,787,788,793,794,798
Moline - 736,743,757,762,764,797,799
Illinois City - 791
Edgington - 795

1. Optional QC Calling

Each call will be billed for at least the first whole minute. Each subsequent minute will be billed at 6 second increments.

a.	<u>Per Minute Rate</u>	
	<u>Peak</u>	<u>Off-Peak</u>
	\$0.03	\$0.03

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ILLINOIS COMMERCE COMMISSION
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GENESECO TELEPHONE COMPANY

Ill.C.C. No. 3
Section No. 7
First Revised Sheet No. 11

Applies to All Exchanges in Geneseo's Service Area

Pursuant to The Public Utilities Act, Ch. 111 2/3, paragraphs 13-501, 13-502, and 83 Ill.Adm.Code, Part 745, Geneseo Telephone Company hereby files, pursuant to 13.502(b), its declaration that all services for all customers contained in this tariff, Ill.C.C. No. 3, Section 7, are competitive services. This tariff applies to the provision of Emergency Calling Service Enhanced 9-1-1.

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