

Applies to Atkinson and Annawan, Illinois

SERVICE CHARGES

1. GENERAL

1.1 Service Charges are the charges applicable for the following:

A. New Connections - Establishment of telephone service or subsequent additions to telephone service. No distinction is made between a new installation and an "outside move".

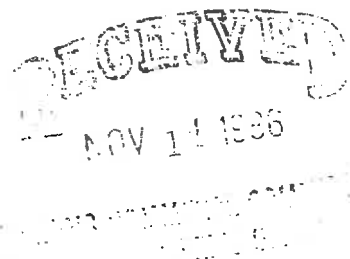
B. (D) (D)

C. Outside Moves - All moves of service made from one building to another. Any move of a customer's portable structure containing Company equipment or service is also considered an outside move. (T)

D. (D) (D)

1.2 Service Charges are in addition to any other scheduled rates and charges normally applying under this tariff. They apply in addition to an not in lieu of Initial Nonrecurring Charges (I.N.C.) or Construction Charges made because of unusual cost in establishing service.

1.3 The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply, due to the request of the customer; nor do they contemplate work once begun being interrupted by the customer. If the customer requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.



(D) Deletion  
(T) Change in text

Issued: November 14, 1986

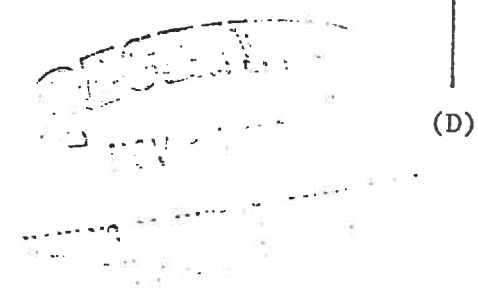
Effective: January 1, 1987

Issued by: Alan C. Anderson, Vice President  
Geneseo, Illinois 61254

Applies to Atkinson and Annawan, Illinois

SERVICE CHARGES (Continued)

- 1.4 Service Charges for the initial establishment of telephone service are payable at the time application is made for the particular service or facility, and prior to the establishment of service.
- 1.5 Service Charges are applicable for the following work functions required to establish, add to, move or change telephone service:
  - A. Service Ordering Charge - Receiving, recording and processing information necessary to execute a customer's request for service.
  - B. Line Connection Charge - Performing all or part of the operations associated with the connection of a central office line. These include, but are not limited to, establishing or changing central office connections and cable cross connections, line and station transfers, and connecting the entrance facilities. Where for service reasons the Company decides to terminate a central office line adjacent to the cable terminal, that work is covered by the Line Connection Charge.
  - C. Premises Visit Charge - The charge that applies for a visit to the customer's premises to perform work, other than disconnect work, requested by the customer. When more than one visit is necessary for Company reasons, to complete the work, only one Premises Visit Charge applies.
  - D.



(D) Deletion

Issued: November 14, 1986

Effective: January 1, 1987

Issued by: Alan C. Anderson, Vice President  
Geneseo, Illinois 61254

Applies to Annawan and Atkinson, Illinois

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SERVICE CHARGES (continued)

General (cont'd)

1.6 Telephone Assistance Programs

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Illinois Commerce Commission

2. Supplemental Link-Up Telephone Assistance Program

- a. A one time supplemental credit of up to \$15.00, not to exceed 50% of the total connection charge will be applied to each new eligible subscriber, as defined in A.1.B above. (I)
- b. The supplemental Link-Up Program is funded through voluntary contributions from Illinois customers as described in C. following

Applies to Annawan and Atkinson, Illinois

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SERVICE CHARGES (continued)

1. General (cont'd)

1.6 Telephone Assistance Programs (cont'd)

B. Lifeline Telephone Assistance Program

1. General

- a. The Lifeline Program is a federally funded program established to provide monthly assistance to low-income households. Eligible subscribers may receive a discount on monthly local exchange access service of \$1.75. In addition, the Federal subscriber line charge will be waived for a total credit of the current federal subscriber line charge plus \$1.75. The current federal subscriber line charge can be found by referencing NECA F.C.C. Tariff #5, Section 17 or by contacting our business office.
- b. The eligibility criteria for the Lifeline Program shall be the same as that provided under the Link-Up Program as specified in Paragraph A.1.b., c. and d. above.
- c. Lifeline service shall not be disconnected for nonpayment of toll charges.
- d. Qualifying low-income subscribers who voluntarily elect toll blocking, where available, will not be required to pay a service deposit in order to initiate Lifeline service. This service will only be provided at the customer's request.

(D)

(D)

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CHIEF CLERK'S OFFICE

Applies to Annawan and Atkinson, Illinois

SERVICE CHARGES (continued)

1. GENERAL (cont'd)

1.6 Telephone Assistance Programs (cont'd)

C. Universal Telephone Assistance Program (UTSAP) Voluntary Funding

- a. Customers wishing to participate in the funding of UTSAP may do so by electing to contribute, on a monthly basis, a fixed amount to be included by the Company on the customer's monthly bill. The voluntary contribution shall not reduce the customer's total monthly bill amount due the Company for telephone services or other charges.

Residential customers may elect to contribute:

- (a) \$0.50
- (b) \$1.00
- (c) \$2.00
- (d) \$5.00

Business customers may elect to contribute:

- (a) \$1.00
- (b) \$5.00
- (c) \$10.00
- (d) \$25.00

- b. Customers may elect to discontinue or change the amount of monthly contribution on their bill at any time upon providing at least 30 days notice to Company.
- c. Failure by the customer in any month to remit the entire billed amount shall reduce the UTSAP contributions accordingly.

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MAY 18 1999

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

(C) Change in Regulation

Issued: May 18, 1999

Effective: October 21, 1999

Issued by: Alan C. Anderson, General Manager  
Geneseo, Illinois 61254

Applies to Annawan and Atkinson, Illinois

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SERVICE CHARGES (continued)

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1. GENERAL (cont'd)

1.9 Universal Service Discount Plan for Schools and Libraries

Schools, libraries, and consortia including those entities that comply with 47 CFR, Section 54.501, as well as 83 Illinois Administrative Code Part 765, will be eligible for the Universal Service Discount Plan for schools and libraries (Plan). (T)

Discounts available to eligible schools and libraries shall be determined based on 47 CFR, Section 54.505.

Services purchased at a discount under this Plan shall not be resold.

A. Terms and Conditions

Plan provisions and eligibility are as detailed in 47 CFR beginning with Section 54.500.

B. Prices

Plan discounts are as detailed in 47 CFR, Section 54.505, as well as 83 Illinois Administrative Code part 765. (T)

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FEB 18 1998

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CHIEF CLERK'S OFFICE

(T) Change in Text

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Issued: February 20, 1998

Effective: March 22, 1998

Issued by: Alan C. Anderson, General Manager  
Geneseo, Illinois 61254

Applies to Annawan and Atkinson, Illinois  
**SERVICE CHARGES (continued)**

1. GENERAL (cont'd)

1.10 Universal Service Support Plan for Health Care Providers

Public and non-profit health care providers as defined in 47 CFR, Section 54.601 shall be eligible for this universal service support plan for health care providers (Plan). Services covered by the Plan are all telecommunications services. However, those with a bandwidth capacity are limited to a bandwidth capacity of 1.544 Mbps or less.

Services purchased pursuant to this Plan shall not be resold.

A. Terms and Conditions

Plan provisions and eligibility are as detailed in 47 CFR beginning with Section 54.601.

B. Prices

The amount of universal service support for an eligible service provided to a rural health care provider shall be the difference, if any, between the urban rate and the rural rate charged for the service, as defined within these rules.

Plan discounts/support are as detailed in 47 CFR, Section 54.605, 607 and 609.

**RECEIVED**  
JAN 27 1998

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

(N) Denotes New Service

Issued: January 28, 1998

Effective: February 27, 1998

Issued by: Alan C. Anderson, General Manager  
Geneseo, Illinois 61254

Applies to Annawan and Atkinson, Illinois

**SERVICE CHARGES (continued)**

1. GENERAL (cont'd)

(N)

**1.11 DIGITAL DIVIDE ELIMINATION FUND PROGRAM**

1. Digital Divide Elimination Fund Program is created as a special fund in the State Treasury to foster elimination of the Digital Divide and shall be used, subject to appropriation, by the Illinois Department of Commerce and Community Affairs to fund community technology centers and for assisting public hospitals, libraries, and park districts in eliminating the digital divide. All monies in the Fund will be collected by the Company and remitted to the Department of Commerce and Community Affairs, who will issue grants to the various communities based upon their needs.

1.1 General

- A. Customers wishing to participate in the funding of the Program may do so by electing to contribute, on a monthly basis, a fixed amount to be included on the customer's monthly bill. This contribution shall not reduce the customer's total amount due for telecommunications service or other charges appearing on the bill.
- B. This contribution will be a line item on the bill and identified as the "Digital Divide Fund".
- C. Contributions shall be collected on a recurring basis each month from the customer's bill and remittance shall be reported and transferred to the Department or its designee as required by Section 758.60.
- D. Customers may elect to contribute \$.50, \$1.00, \$2.00, \$5.00, \$10.00, \$15.00, or \$25.00 per month per line
- E. Customers may elect to discontinue or change the amount of the monthly contribution on their bill at any time upon providing at least 30 days notice by telephone or mail to the company.
- F. Failure by the customer in any month to remit the entire bill amount may reduce the contribution accordingly.

**Digital Divide Elimination Fund**

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The Digital Divide Elimination Fund is mandated by the Illinois Commerce Commission and is created as a special fund in the State Treasury effective July 10, 2002. All monies in the Fund shall be used by the Illinois Department of Commerce and Community Affairs to fund community technology centers and for assisting public hospital, libraries, and park districts in eliminating the digital divide. The monies will be collected by the Company and remitted to the Department of Commerce and Community Affairs, who will issue grants to the various communities based upon their needs.

(N)

Issued: August 14, 2002

Effective: August 30, 2002

Issued by: Alan C. Anderson, General Manager  
Geneseo, Illinois 61254



Applies to Annawan and Atkinson, Illinois

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SERVICE CHARGES (continued)

Customers wishing to contribute to the Digital Divided Elimination Fund may do so by electing to contribute, on a monthly basis, a fixed amount of \$.50, \$1.00, \$2.00, \$5.00, \$10.00, \$15.00, or \$25.00 that will be included in the customers' monthly bill. The customer may cease contributing at any time upon providing notice to the Telephone Company. Any contribution made will not reduce the customer's bill for telecommunications service. Failure to remit the amount of increased payment will reduce the contribution accordingly.

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ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

Issued: August 14, 2002

Issued by: Alan C. Anderson, General Manager  
Geneseo, Illinois 61254

Effective: August 30, 2002

Applies to Atkinson and Annawan, Illinois

2. CHARGES

2.1 The following Service Charges  
apply for all residence and business  
exchange services.

2.2

2.3 Customer Activity Charges                      Residence    Business

(A) Initial Service Order Charge	\$40.00	\$40.00	
(B) Service Order Change Charge	\$10.00	\$10.00	
(C) Service Installation Charge	\$20.00	\$20.00	
(D) Premises Visit Charge	\$10.00	\$10.00	
(E) Programming Change Charge	\$10.00	\$10.00	
(F) Service Reconnection Charge	\$30.00	\$30.00	(I)
(G) Service Line DSL Testing (will be refunded if customer takes DSL Service)	\$30.00	\$30.00	

2.4

2.5

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SEP 16 2005

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CHIEF CLERK'S OFFICE

Applies to Atkinson and Annawan, Illinois

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(D)

(D)

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NOV 14 1986

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

(D) Deletion

Issued: November 14, 1986

Effective: January 1, 1987

Issued by: Alan C. Anderson, Vice President  
Geneseo, Illinois 61254

Henry County Telephone Company

(Name of Company)

ILL. C. C. No. 3

Section No. 3

Original Sheet No. 7

Cancelling Sheet No.

Applies To Atkinson and Annawan Illinois

(Name of City)

SERVICE

SERVICE CHARGES (Continued)

EFFECTIVE 3-15-82  
BY ORDER IN CASE  
NO. 82-0886  
DATED 3-10-82

3. APPLICATION OF CHARGES

3.1 Service Ordering Charge

- A. Service Charges are applicable for work done in connection with telephone accounts (an account is each service for which a separate monthly bill is rendered) to comply with a customer's request. The customer request may require the application of one or more Service Charges.
- B. Additional Service Ordering Charges are applicable for subsequent requests by a customer for work to be done except under the following conditions:
  - (1) Requests which can readily and conveniently be included on the same service order(s).
  - (2) Additional service requested by the customer which can readily be completed by the person on the job, which only requires corrections to the original order(s).
- C. For residence and business exchange service, one Service Ordering Charge is applicable where all the work or service is ordered at the same time for the same account and is performed or provided on the same premises.
- D. Unless otherwise specified, the appropriate Service Ordering Charge is applicable for a customer order for equipment or service, and is in addition to any other nonrecurring charges which may be applicable for the equipment or service furnished.
- E. The Service Ordering Charge for record work only is applicable for the following customer requests which do not involve central office or premises work:
  - (1) Changes or additions involving Directory Listings or Joint User Service.

DO NOT USE THIS MARGIN

Issued November 30 1981 Effective January 1 1982  
Month Day Year Month Day Year

Issued By Donald F. Anderson General Manager  
Name of Officer Title

Geneseo, Illinois

Address of Officer

Applies to Atkinson and Annawan, Illinois

SERVICE CHARGES (Continued)

- (2) Changes in the class, grade or type of service.
- (3) All other changes in service requested by a customer that required the issuance of a service order.

3.2 Line Connection Charge

- A. Line Connection Charges are applicable to connecting central office lines and channels.

Note: One Line Connection Charge applies for connecting a line from each serving central office.

- B. A Line Connection Charge is applicable per line changed for each change in telephone number made at the customer's request.
- C. Line Connection Charges are applicable each time service is established at a location. However, when service and facilities are assumed prior to discontinuance and without lapse in rendition of or charges and payment for service, in the case of change in responsibility for payment for service, no Line Connection Charges are applicable.
- D. Line Connection Charges are applicable for rearrangements of each single span of aerial drop wire or equivalent underground entrance facilities.

3.3 Premises Visit Charge

- A. The Premises Visit Charge is applicable any time an order requires an installer's presence at the premises. It is not applicable in the following situations:

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MAR 17 1987

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

(T) Change in Text

Issued: March 17, 1987

Effective: May 2, 1987

Issued by: Alan C. Anderson, Vice President  
Geneseo, Illinois 61254

Applies to Atkinson and Annwan, Illinois

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SERVICE CHARGES (Continued)

(1)

(2)

B.

C. When more than one visit is necessary, for Company reasons, to complete the work, only one Premises Visit Charge applies.

D. A Premises Visit Charge is not applicable for the retrieval of Company property.

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MAR 22 1991

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

(D)

(D) Delete

Issued: March 22, 1991

Effective: March 25, 1991

Issued by: Alan C. Anderson, Vice President  
Geneseo, Illinois 61254

(D)

Applies to Atkinson and Annawan, Illinois

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SERVICE CHARGES(Continued)

(D)

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MAR 22 1991

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

(D)

(D) Delete

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Issued: March 22, 1991

Effective: March 25, 1991

Issued by: Alan C. Anderson, Vice President  
Geneseo, Illinois 61254

Applies to Atkinson and Annawan, Illinois

SERVICE CHARGES (Continued)

(D)

(D)

4. CHARGES FOR OTHER MOVES AND CHANGES

4.1 The charges shown below apply except where specific charges for moves and changes are provided elsewhere in the tariff. In addition to the charges shown below, Service Ordering Charges apply as appropriate.

4.2 "Cost" as used in this section is to be interpreted to mean the cost of labor and material, including charges for supervision and other overhead expenses.

4.3 Outside Moves

A. Moves of service for which the minimum contract period is one month, are treated as a discontinuance of service at the old location for applying any termination charges due on unexpired portions of minimum contract periods, and as a new installation for applying Service Charges and Initial Nonrecurring Charges at the new location.

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MAR 22 1991

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

(D) Delete

Issued: March 22, 1991

Effective: March 25, 1991

Issued by: Alan C. Anderson, Vice President  
Geneseo, Illinois 61254



Applies to Atkinson and Annawan, Illinois

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(D)

RECEIVED  
NOV 14 1986

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

(D)

(D) Deletion

Issued: November 14, 1986

Effective: January 1, 1987

Issued by: Alan C. Anderson, Vice President  
Geneseo, Illinois 61254

Applies to Atkinson and Annawan, Illinois

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(D)

(D)

(D) Deletion

Issued: November 14, 1986

Effective: January 1, 1987

Issued by: Alan C. Anderson, Vice President  
Geneseo, Illinois 61254

Applies to Atkinson and Annawan, Illinois

SERVICE CHARGES (Continued)

E.

F.

G. A change of name and interest is a change in both the listing and responsibility for an account. Where service and billing are continued without interruption, and the new customer accepts responsibility for the account, a service ordering charge is applicable, but other service charges and initial nonrecurring charges for the lines are not applicable. This same charge treatment applies when residence service is continued without interruption, and the listing and responsibility for an account are transferred between two separate and distinct customers during a bona fide change of occupants of a premises.

A Service Ordering charge is not applicable for changes in directory listings made in conjunction with a change in telephone number, for which charges are not applicable for service reasons.

RECEIVED  
NOV 14 1986

ILLINOIS COMMUNICATIONS COMMISSION  
ST. LOUIS, MISSOURI

(D) Deletion  
(T) Change in Text

Issued: November 14, 1986

Effective: January 1, 1987

Issued by: Alan C. Anderson, Vice President  
Geneseo, Illinois 61254

Applies to All Exchanges in Illinois

SERVICE CHARGES (Cont.)

5. MAINTENANCE OF SERVICE OR VISIT CHARGE

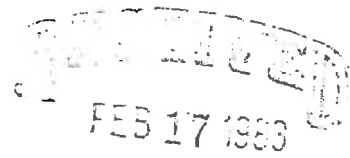
5.1 Where customer-owned attachments to the telephone network cause interference with or failure of service, the following charge will apply:

Maintenance of Service Charge, each occurrence . . . . . \$24.23 (R)

5.2 Where customer-provided premises inside wiring cause interference with or failure of service, the following charge will apply:

Visit Charge, each occurrence . . . . . \$24.23 (R)

(R) Reduction



ILLINOIS COMMERCIAL COMMISSION  
REGULATORY SERVICES

Issued: February 17, 1983

Effective: "On Bills Rendered On and After House Bill 991 Becomes Law."

Issued by: Donald F. Anderson, General Manager  
Geneseo, Illinois 61254

Issued in accordance with Special Permission of the Illinois Commercial Commission Order No. R-18438 Dated January 19, 1983.

Applies to Atkinson and Annawan, Illinois

**SERVICE CHARGES (continued)**

**6. RESTORAL OF SERVICE CHARGES**

6.1 The Company may disconnect the service of a customer upon the violation of, or noncompliance with the Illinois Commerce Commission's Rules and Regulations and Orders, or for violation of the applicable rules and regulations set forth in this tariff. When service has been so disconnected, the customer will be required to pay a \$10.00 Service Reconnection Charge. (T)(I)

6.2 (I)  
(I)

6.3 When service has been disconnected for nonpayment and payment has not been received or satisfactory payment arrangements have not been made for a period of ten (10) calendar days, the Telephone Company may consider the service terminated and the equipment owned by the Company may be removed. Reconnection may be considered as a new installation as provided in the Company's tariffs.

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JUL 20 1998

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

- (I) Rate increase
- (D) Deletion
- (T) Change in text

Issued: July 20, 1998

Effective: September 1, 1998

Issued by : Alan C. Anderson, General Manager  
Geneseo, Illinois 61254

Applies to Atkinson and Annawan, Illinois

SERVICE CHARGES (Continued)

- 7. SERVICE CHARGES DO NOT APPLY TO:
  - 7.1 Installations, moves or changes of public telephone.
  - 7.2 (D)
  - 7.3 The re-establishment of the access line if it was damaged by an Act of God. (T)
  - 7.4 Trunks to which no monthly charges apply.
  - 7.5 (D)  
(D)
  - 7.6 Changes made at the initiative of the Company for service reasons. (T)
  - 7.7 (D)  
(D)
  - 7.8 Service restored after disconnect for non-payment, provided the central office service facility has not been removed. Only the Restoral of Service Charge specified in Section 3, Paragraph 6.1, is applicable. (T)  
(T)
  - 7.9 Other services where specifically provided in this tariff.

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NOV 14 1986

HENRY COUNTY TELEPHONE COMPANY  
GENESEO, ILLINOIS

(D) Deletion  
(T) Change in Text

Issued: November 14, 1986

Effective: January 1, 1987

Issued by: Alan C. Anderson, Vice President  
Geneseo, Illinois 61254