

## Preferred Carrier Freeze Authorization Form for Cambridge Telcom Service, Inc. Customers

While PIC freezes should protect against most slamming attempts, there is unfortunately one type of slamming against which PIC freezes cannot protect. This type of slamming can occur when your current long distance company resells the services of another carrier. The FCC is still studying ways to protect you from this type of slamming. Cambridge Telcom Service, Inc. has no way of preventing these changes under the current FCC rules.

### IntraLATA and InterLATA Long Distance

Illinois is divided into major long distance calling area call LATAs (local access and transport areas). Calls to a place within the same LATA are called intraLATA calls. Calls to a place outside of your LATA, including both intrastate and interstate calls, are called interLATA calls. FCC rules require you to separately authorize PIC freezes for interLATA and intraLATA services. In other words, you must indicate on the PIC Freeze Form which long distance services you want protected by freezes: interLATA only, intraLATA only, or both.

### How to Request a PIC Freeze

If you would like to have a PIC freeze placed on either your interLATA service, intraLATA service, or both, please print this form, complete the information below and return it to Cambridge Telcom Service, Inc. There is no charge associated with Cambridge Telcom Service, Inc.'s PIC freeze service. If you are unsure of who either your interLATA or intraLATA long distance company is, you may call our business office to verify your current interLATA and/or intraLATA long distance provider.

As we mentioned above, FCC rules prohibit Cambridge Telcom Service, Inc. from calling you to verify PIC change requests for your account that we receive from long distance companies. If we do not receive a PIC freeze request from you, your account may be vulnerable to an unauthorized PIC change in the future without your prior knowledge or authorization.

Should you have any questions, please email us at [wecare@geneseo.net](mailto:wecare@geneseo.net) or call our business office at 309.944.2103.

(Please print this form, complete and return with your bill)

## PREFERRED CARRIER FREEZE AUTHORIZATION

**(Must be signed by person responsible for the Cambridge Telcom Service, Inc. account)**

I hereby request and authorize Cambridge Telcom Service, Inc. to freeze the Preferred Carrier on my account on each of the following services as of this date. I understand I will not be able to change my carrier selections unless I lift the freeze. I understand there is no charge to initiate and terminate this service, and that there will be a charge to change carriers.

IntraLATA Toll Service \_\_\_\_\_ (signature)

InterLATA Toll Service \_\_\_\_\_ (signature)

International Toll Service \_\_\_\_\_ (signature)

Local Telephone Service \_\_\_\_\_ (signature)

ACCOUNT NAME \_\_\_\_\_

Address \_\_\_\_\_

Telephone Number(s) \_\_\_\_\_

Social Security Number or Tax ID Number \_\_\_\_\_

Date \_\_\_\_\_