GENESEO COMMUNICATIONS SERVICES, INC.

ACCESS SERVICES

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EXPLANATION OF SYMBOLS

(C) - Change in regulation or condition which affects a rate or charge

(D) - Discontinued regulation, condition, rate or charge

(I) - Increase in rate or charge

(M) - Material moved to another part of the Price List without change

(N) - New regulation, condition, rate or charge

(R) - Reduction in rate or charge

(T) - Change in text only -- no change in regulation, condition, rate or charge

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General Exchange Services

A. APPLICATION

1. General

a. The Rules and Regulations specified herein apply to the local exchange services and facilities furnished by the Telephone Company hereinafter referred to as the Company. If the customers fail to observe these Rules and Regulations, the Company has the option to discontinue service after due notice of such failure.
b. In the event of a conflict between these General Rules and Regulations and any conditions contained in the Local Exchange Price Lists, the rates and conditions contained in the specific Price List section shall prevail.
c. This Price List cancels and supersedes all other Price Lists of the Company issued and effective prior to the effective dates shown on individual sheets of this Price List.

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Availability of Facilities
a. The Company's obligation to furnish local exchange service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for such facilities. No all areas are currently being served by the company. The company will promptly inform the customer if service is not available and provide no less than one other choice for services by providing to customer the toll free 800 number of the other service provider.

2. Allowance for Failure of Service
a. The Company does not guarantee uninterrupted working of its lines or equipment. In case service is interrupted other than by the negligence or willful act of the customer, an adjustment will be made in the amount of the charges for that portion of the service rendered inoperable. Any adjustment shall apply only if the interruption continues beyond twenty-four (24) hours after first noted by the Company. Adjustment will be made in the form of a bill credit. No other liability shall in any case attach to the Company.

3. Adjustment of Charges
a. In the event of an adjustment of charges for over billing by the Company, a refund or credit will be made of the full amount of excess charges for a period not to exceed five years. When the period or amount for which over billing cannot be fixed from available records, the maximum refund or credit will not exceed an estimated amount of such billing.

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

4. Directory Errors and Omissions
   a. Claims for damages due to errors or omissions in directory listings will be limited to prorated charges for the customer service that is affected.

   b. In the case of extra listings in the alphabetical section of the directory for which a charge is made, the Company's liability shall be limited to an amount not to exceed the established rate for such listing for the directory period in which the error or omission occurs.

5. Transmitting Messages
   a. The Company does not transmit messages, but offers the use of its facilities, where available, for communications between parties, subject to the rules, regulations and conditions specified in this Price List.

6. Use of Connecting Company Lines
   a. Facilities of other companies may be used in establishing connections to points not reached by this Company's lines. In establishing connections with the facilities of other companies, the Company does not assume any liability for any action of the connecting company.

7. Defacement of Property
   a. The Company shall exercise care in all work done on a customer's property. No liability shall attach to the Company by reason of any defacement or damage to the customer's property resulting from the existence of the Company's instruments, apparatus and associated wiring on such property, or by the installation or removal thereof, unless such defacement or damage is the result of the negligence of the Company, or its employees.

8. Customer Premise Equipment
   a. The Company shall not be responsible for any loss or damage, nor for failure or impairment of service in connection with customer-provided facilities unless caused solely by the negligence of the Company. The Company's liability is limited to that provided in the General Rules and Regulations of this Price List.

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

b. The telecommunications network is not represented as being adapted to the use of all customer premise equipment and the Company shall not be responsible for: (a) the through transmission of signals generated by the customer premise equipment or for the quality of or defects in, such transmission; (b) the reception of signals by the customer premise equipment or communications equipment.

c. The customer indemnifies and saves the Company harmless against claims for libel, slander, or infringement of patents arising from combining such equipment with the facilities of the Company.

d. The Company shall not be responsible to the customer if changes in criteria in this Price List or changes in any of the facilities or operations or procedures of the Company render any customer premise equipment obsolete, or require modification or alteration of such equipment, or otherwise affect its use or performance. The Company reserves the right to change the standards of its equipment as the requirements of the telephone business may direct.

C. USE OF SERVICE AND FACILITIES

1. Use of Customer Service
   a. Customer telephone service is furnished only for use by the customer, their family, employees or business associates, or persons residing in the customer's household.

2. Attachment or Connection of Customer Premise Equipment
   a. Customer premise equipment may be used with the facilities furnished by the Company, for telecommunication service, provided that such equipment will be connected, maintained and operated in a manner compatible with the Company's facilities and networks.

   b. It is the customer's obligation to ensure compliance with any applicable state or federal laws governing the installation and use of customer premise equipment.

   c. To protect the network and services furnished to the public by the Company, the customer premise equipment must comply with all applicable minimum network protection criteria.

C. USE OF SERVICE AND FACILITIES (Continued)

d. If customer premise equipment is used which is causing or is likely to cause interference or hazard to the network, the Company will take such action as it deems necessary for the protection of the telecommunications network.

e. After notification by the Company of such interference or hazard, the customer shall discontinue such use and disconnect such equipment. Failure of the customer to conform to this requirement may result in suspension of service.

f. The customer will be responsible to pay a service check charge as specified in Part VI, Service Check Charges for visits to their premises when the service difficulty is caused by the customer premise equipment.

D. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

a. Applications for service may be made in writing. These applications become contracts upon the establishment of service. The Company may require an applicant to pay in advance an amount equal to one month's exchange rate. If a deposit is required by the Company, applicable non-recurring charges and service charges (if any) may be required in advance. The terms and conditions specified for such contracts are subject to these General Rules and Regulations and the local Exchange Price List for the exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.

b. Minimum contract periods and termination of service are covered elsewhere in Part II of this Price List.

2. Telephone Numbers

a. The customer has no proprietary right in the telephone number or any right to continuance of service from any specific central office, and the Company may assign or change the telephone number, the central office designation, or both, as is necessary in the conduct of its business. Except for non-payment of yellow page advertising, when customers are assigned a new number within the exchange, the former working number intercept shall provide the new number to a calling party for not less than 60 days or until the issuance of a new directory.

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

3. Alterations
   a. The customer agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by the customer necessitate changes in the Company's facilities. The customer agrees to pay the Company's charges for such changes.

4. Payment for Service
   a. The customer is required to pay all rates and charges for local, exchange services and facilities.

5. Maintenance and Repairs
   a. All expense of maintenance and repair of regulated services or facilities provided by the Company will be borne by the Company. The customer will be held responsible for restoration or replacement costs in case of loss of, damage to, or destruction of any of the Company's facilities not due to normal use. Customers may not rearrange, disconnect, or remove or permit others to rearrange, disconnect, or remove any Company owned facility installed by the Company unless provided elsewhere in this Price List.

E. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. Establishment of Credit
   a. The Company is not obligated to provide service to any individual or firm that owes for services previously rendered by the Company at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. Applicants for telephone service who are required to make a deposit may be required to pay in advance of installation, the service connection, and installation and/or construction charges. In order to insure the payment of all charges due for its service, the Company may require any customer to establish and maintain his credit in one of the following ways:
      1) By furnishing credit references acceptable to the Company.
      2) By means of a cash deposit.

2. Amount of Deposits
   a. The amount of deposit required shall not be more than the maximum charge for two months local exchange service or as may reasonably be required by the Company in cases involving service for short periods or special occasions. The Company may require the customer to increase the amount of the deposit at any

E. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

time, if the charges billed against the customer are found to warrant such an increase.

b. A deposit may be made at any Company business office or authorized agent.

c. The Company will maintain records that show the name and address of each depositor, the amount and date of the deposit and each transaction concerning the deposit. Unclaimed deposits shall be disposed of in accordance with law.

d. A receipt of deposit will be furnished to each customer from whom a deposit is received. Upon customer request, duplicate receipts will be provided to customers who have lost their receipt if the deposit is substantiated by the Company records.

3. Deposits and Collection Practices
   a. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments and the prompt payment of bills, nor constitutes a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of sums due the Company for services rendered. The Company may discontinue service to any customer failing to pay current bills regardless of the fact that such customer has made a deposit with the Company to secure payment of such bills, or has furnished the Company with a guarantee in writing for such bills.

4. Interest to be Paid on Deposits
   a. Interest compounded annually, shall be 6% per annum. Interest shall be paid for the period beginning with the date of deposit to the date of refund or to the date that the deposit is applied to the customer's account or to the date the customer's bill becomes permanently delinquent.

5. Discontinuance of Service for Failure to Establish Credit
   a. Service may be discontinued for failure to establish or maintain credit, as set forth in E.1. above, twelve days after the Company has mailed notice requiring the customer to do so.

E. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

6. Service Charge for Reconnection
   a. Where service has been discontinued for failure to establish or maintain credit, as set forth in E.1. above, the applicable service charges as defined in Part VI of this Price List shall apply.

7. Deposit Refunds
   a. The deposit shall be refunded or credited to the customer after not more than 12 consecutive months of prompt payment or 11 timely payments and one automatic forgiveness of late payment, unless the Company has documented information which indicates the deposit is necessary to insure payment.

8. Criteria for Procurement of Deposits
   a. False credit information
   b. Unsatisfactory credit history

F. APPLICATION OF BUSINESS AND RESIDENCE RATES

1. Business rates apply at the following locations:
   a. In offices, stores, factories, mines, and all other places of a strictly business nature.

   b. In boarding houses, except as noted under F.2. below, offices of hotels, halls and offices of apartment buildings; quarters occupied by clubs or lodges; public, private or parochial schools or colleges, hospitals, libraries and other similar institutions.

   c. At residence locations when the customer has no regular business access line service and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature. This may be indicated by advertising either by business cards, newspapers, handbooks, billboards, circulars, motion picture screens, or other advertising media, such as on vehicles, etc. When such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.

   d. In any location where the listing of service at that location indicates a business, trade or profession, except as specified under F.2. below.

F. APPLICATION OF BUSINESS AND RESIDENCE RATES (Cont)

2. Residence rates apply at the following locations:
   a. In a private residence where business listings are not provided.

   b. In private apartments of hotels, rooming house, or boarding houses where service is confined to the customer's use.

   c. In college fraternity or sorority houses where individual access line service is provided.

G. DISCONNECTION OR REFUSAL OF SERVICE

1. By the Company Without Notice

   a. The Telephone Company may disconnect or refuse service without notice:
      1) in the event of a condition on the customer's premises determined by the Telephone Company to be hazardous.
      2) in the event of customer's use in such a manner as to adversely affect the Telephone Company's facilities or the Telephone Company's service to others, such as:
         a) connection of Customer Premise Equipment which causes or is likely to cause interference or hazard to the network.
         b) impersonation of another with fraudulent intent.
      3) in the event of tampering with facilities furnished and owned by the Telephone Company.
      4) in the event of unauthorized use.

2. By the Company After Prior Written Notice

   a. In addition to the reasons set forth in subparagraph 1a. above, the Telephone Company may disconnect or refuse service after providing at least five days or in the case of deposits twelve days, prior written notice for any of the following reasons:
      1) failure of a customer to make suitable deposit as required by these rules.
      2) use of foul or profane language while using the Company's facilities.
      3) the customer's bill for services remains unpaid after the last date for timely payment.

G. DISCONNECTION OR REFUSAL OF SERVICE (Cont)

4) for failure of the customer or prospective customer to furnish permits or certificates of right-of-way specified to be furnished in the Telephone Company's rules filed with the Commission as conditions for obtaining service, or the termination of those permissions or rights, or for the failure of the customer or prospective customer to fulfill the contractual obligations imposed upon them as conditions of obtaining service by a contract subject to the regulatory authority of the Illinois Commerce Commission.

5) for failure of the omer to permit the Telephone Company reasonable access to its facilities.

6) any other violation of the Telephone Company's rules and regulations on file with the Commission, the requirements of municipal ordinances or law pertaining for the service.

b. Despite the prior written notice provisions as contained in these rules, disconnection may take place prior to the expiration of the notice period if the Telephone Company determines, from verifiable data, that usage during the notice period is so abnormally high that a risk of irrevocable revenue loss is created.

c. Only one written notice will be provided to the customer if multiple violations occur.

d. The notice of pending disconnection required by these rules shall be a written notice setting forth all reasons for the notice, and the final date by which the account is to be settled or specific action taken. The notice shall be considered rendered to the customer when deposited in the U.S. mail with postage prepaid. If delivery is by other than U.S. mail, the notice shall be considered rendered when delivered to the last known address of the person responsible for payment for the service. The final date shall be not less than five days after the notice is rendered, or in the case of deposits, twelve days. The notice will include a toll-free or collect number where a customer can obtain additional information.

e. Where written notice is required, the Company will not disconnect service on a weekend, holiday, or after 2:00 P.M. unless the Company is prepared to reconnect the service the same day.

G. DISCONNECTION OR REFUSAL OF SERVICE (Cont)

3. Disputes
   a. In the event of a dispute concerning a bill, the Telephone Company may require the customer to pay a sum of money equal to the amount of the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint, using complaint procedures in the Telephone Company's Price List, shall continue and for not less than forty-five days after the rendering of the disputed bill, the service shall not be disconnected for nonpayment for the disputed amount.

4. Emergency Medical Conditions
   a. Notwithstanding any other provision of these rules, the Telephone Company shall postpone the disconnection of service to a residential customer for a reasonable time, not in excess of thirty days, if the customer produces verification from a physician, or a public health or social services official, which states that telephone service is essential due to an existing medical emergency of the customer, a member of the customer's family or any permanent resident of the premises where service is rendered. This written verification shall identify the medical emergency and specify the circumstances. Initial verification may be by telephone if written verification is forwarded to the Telephone Company within five days. If the written verification is not received within five days, service may be disconnected prior to the expiration of the thirty-day period for postponement.

5. At Customer's Request
   a. Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished, plus any termination charges which might be applicable.

   b. Where a contract for service with a one-month minimum period is canceled before establishment of the service is completed, a charge not to exceed the service charge specified, is applied if all or a portion of the facilities have been installed.

   c. No minimum or termination charge will apply (unless otherwise stated specifically in this Price List) where a new customer takes over the service of the former customer, provided the service is to be furnished at the same location without interruption and that the new customer assumes all unpaid charges on the original contract. Minimum and termination charges will apply for any service furnished under the original contract which is not retained by the new customer.

G. DISCONNECTION OR REFUSAL OF SERVICE (Cont)

d. No minimum or termination charge will apply in the event the service is terminated because of condemnation, destruction, or damage to property by fire or other cause, beyond the control of the customer.

H. PAYMENT FOR SERVICE AND FACILITIES

1. General
   a. Generally all customers shall pay for services and facilities monthly in advance. Municipal, State or Governmental Agencies may be exceptions to this rule.

   b. Billing to customers shall be scheduled monthly.

   c. All bills for local, or miscellaneous services are due not less than 20 days after the bill is rendered.

   d. When a customer is connected or disconnected, or for other cause the service received deviates by more than twenty-four consecutive hours from the normal billing period, the bill shall be prorated. If the prorating indicates a refund is due, the refund shall be accomplished by bill credit.

   e. Failure to receive a bill does not relieve the customer of the responsibility for payment.

2. Disconnection of Service by the Company
   a. In the event of failure by the customer or those responsible to pay any bill on or before the due date, the Company may discontinue local, or miscellaneous services upon written notice, allowing the customer five days to make payment or settlement.

3. Service Charge for Reconnection
   a. Where service has been discontinued for nonpayment of a due bill applicable service charges as defined in Part VI of this Price List shall apply.

   b. Where service has been discontinued for the nonpayment of a due bill, the customer may be required to reestablish credit as defined in Establishment and Maintenance of Credit.

H. PAYMENT FOR SERVICE AND FACILITIES (Cont)

c. The maximum payment for restoration of service that existed prior to disconnection shall be the total past due amount, applicable nonrecurring charges and if appropriate, a deposit as specified elsewhere in this Price List.

I. TAXES OR FEES TO BE BILLED TO CUSTOMERS

1. General

a. When a municipality or political subdivision imposes upon the Company any license, occupation, franchise, permit, inspection or other similar tax, such tax, fee or charge may be billed to the telephone customers receiving service within the municipal or political subdivision, allocated uniformly on the basis of each such customer's monthly charges for the types of service made subject to such tax, fee or charge.

J. NETWORK CONNECTIONS

1. General

a. Customers are connected to the telephone network at a point of demarcation as specified in the commission rules.

b. Connections of new inside station wiring to the network shall only be made at the Demarcation Point.

c. Such connections shall be made by using a Standard Network Interface and shall be in accordance with Part 68 of the FCC Rules.

d. Direct electrical connections at the protector or by-passing the Standard Network Interface shall constitute a violation of this Company's filed Price Lists and the service may be disconnected in accordance with its filed Rules and Regulations.

e. Customers shall not be allowed to construct inside station wiring from a demarcation point or between two or more buildings on the same premises to obtain service from an exchange other than that by which they would normally be served. Existing inside wiring obtaining local exchange service within another exchange boundary shall be disconnected by the customer within ten days after receipt of written notification from the Company.

K. CUSTOMER COMPLAINTS

1. General
   a. A customer or prospective customer may initiate a complaint with the Company on any relevant matter by telephone, in person or in writing directed to the Company at any of its offices. The Company's response to the complaint will generally be in the same form used by the customer. However, the Company may respond to written Complaints by telephone or personal visits when it believes such communications will be effective in resolution of the issues.

   b. The customer may at any point during resolution of the complaint seek review by a Supervisor or Manager.

   c. Upon investigation and final resolution by the Company, if the customer wishes further review, the customer should direct all appropriate information to the Illinis Commerce Commission.

ADDITIONAL LISTING - Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that to which he is entitled in connection with his regular service.

AUTHORIZED USER - A person, firm or corporation (other than the customer) on whose premises a telephone, private branch exchange, or private line service or channel is located and who may communicate over such channels in accordance with the terms of the Price List.

BUILDING - The term "Building" is a structure occupied by a customer or authorized user. Multi-occupant structures will be considered different buildings when space of one customer or authorized user is separated by space occupied by others.

BUSINESS SERVICE - Central Office Access Line service furnished to customers where the actual or obvious use is of a business, professional or occupational nature.

CENTRAL OFFICE - A unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building.

CENTRAL OFFICE ACCESS LINE - A circuit extending from the central office equipment up to and including the demarcation point.

CENTRAL OFFICE ACCESS LINE CHARGE - For work associated with the telephone line, extending from central office equipment up to and including, the demarcation point located at the customers' premises.

CHANNEL - An electrical path suitable for the transmission of communications.

CHARGES - Nonrecurring amounts billed to customers for services.

CHECK OF SERVICE or SERVICE CHECK - An examination, test or other method utilized to determine the condition of customer-provided terminal equipment and inside station wiring.

CIRCUIT - A channel used for the transmission of electrical energy in the furnishing of telephone and other communication services.

CLASS OF SERVICE - The various categories of service generally available to the customer, such as business, residential, pay telephone service and resale or shared services.

COMPANY - A corporation, association, partnership, or individual engaged in the business of furnishing telephone and other communications services to the public.

CONNECTING COMPANY - A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

CONTIGUOUS PROPERTY - Two or more parcels of property, occupied by the customer, in which the boundary line of one property touches the boundary line of the other(s).

CONTRACT - The agreement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Price List.

COST - The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

CUSTOMER - The individual, carrier, reseller, partnership, association, corporation or government agency which contracts for telephone service, or relays messages to or from points outside the extended area, and is responsible for the payment of charges and compliance with the rules and regulations of the Company.

CUSTOMER PREMISE EQUIPMENT - Equipment located on the customer's premise owned by the customer.

DELINQUENT OR DELINQUENCY - An account for which a bill or payment agreement for services or equipment has not been paid in full on or before the last day for timely payment.

DEMARCATION POINT - The point of connection provided and maintained by the telephone utility to which the telephone utility-owned existing inside station wiring or customer-provided new inside station wiring becomes dedicated to an individual building or facility. For an individual customer dwelling, this point of connection will generally be immediately adjacent to, or within twelve inches of, the protector or the customer's side of the protector. The drop and block, including the protector, will continue to be provided by and remain the property of the telephone utility. In the instance where a physical protector does not exist at the point of cable entrance into the building or facility, the demarcation point is defined as the entrance point of the cable into the building or facility.

DIRECTORY LISTING - A publication in the Company's alphabetical directory of information relative to a customer's name or other identification and telephone number.

DISCONNECT - The disabling of circuitry preventing both outgoing and incoming communications.

DISCONNECT NOTICE - The written notice sent to a customer following billing, notifying that service will be discontinued if charges are not satisfied by the date specified on the notice.

DROP WIRE - That portion of a circuit between the pole line or cable distributing box and the protector or equivalent.

DUE DATE - The last day for payment without unpaid amounts being subject to a late payment charge or additional collection efforts.

DUE NOTICES - See "Disconnect Notice."

ENTRANCE FACILITIES - Facilities extending from the point of entrance on private property to the premises on which service is furnished.

EXCHANGE - A geographical area established for the administration of local communications services in a specified area, called the "Exchange Area", which usually embraces a city, town or village, and its environs. It may contain one or more central offices together with the associated plant, equipment, and facilities used in furnishing communication service within that area.

EXCHANGE AREA - The territory served by an exchange.

EXCHANGE SERVICE - The furnishing of facilities for communication within an exchange area, in accordance with the regulations and charges specified in the Local Price List.

EXTENDED AREA SERVICE - Extended Area Service (EAS) means telephone service furnished between end user customers located within an exchange area and all of the end user customers of an additional exchange area. Extended Area Service is only for local calls both originating and terminating within the defined extended area by the end users of local exchange companies.

EXTRA LISTING - See "Additional Listing."

GENERAL EXCHANGE SERVICES - Facilities, services or features furnished by the Company connected to or associated with primary local exchange service.

INDIVIDUAL LINE - A Central Office Access Line to provide one-party service. (Not a private branch exchange trunk.)

INSTALLATION CHARGE - A nonrecurring charge made at the time of installation of communications service or facilities, which may apply in place of or in addition to Service Charges and other applicable charges for service.

LOCAL EXCHANGE SERVICE - Telecommunications within a local service area in accordance with the provisions of the Company's Price Lists.

LOCAL SERVICE AREA - The area within which telephone service is furnished under a specific schedule or rates without the application of a long distance message charge.

MESSAGE - A completed customer or user call.

MILEAGE RATE - The rate applying for the use of part or all of a line furnished by the Company.

MINIMUM CONTRACT PERIOD - The minimum length of time for which a customer is obligated to pay for services and/or facilities, whether or not retained by the customer for such minimum length of time.

NONRECURRING CHARGE - A one-time charge associated with certain installations, changes or transfers of services, either in lieu of or in addition to recurring monthly charges.

NOTICE - See "Disconnect Notice."

OUTSIDE PLANT - The telephone facilities installed on, along, or under streets, alleys, highways, and private rights of way between customer locations, central offices or the central office and customer location.

PREMISES - The space occupied by an individual customer in a building, in adjoining buildings, or on contiguous property including property separated only by a public thoroughfare, a railroad right-of-way, or a natural barrier.

PRIVATE BRANCH EXCHANGE TRUNKS - See "Central Office Access Line."

PROTECTOR - A utility owned electrical device located in the central office, at a customer's premises or anywhere along any telephone facilities which is designed to protect both the telephone company's and the customer's property and facilities from over-voltage and over-current by shunting such excessive voltages and currents to ground.

RATES - Recurring amounts billed to customers for regulated communications services.

RESIDENCE SERVICE - Telecommunication service furnished to customers when its use is for domestic purposes.

SERVICE CHARGE - The charge a customer is required to pay at the time of the establishment of telephone service or subsequent changes to that service.

SERVICE CHECK - See "Check of Service".

SERVICE ORDERING CHARGE - For work involved in receiving, recording and transmitting, information for establishment of telephone service or subsequent change to that service including directory listing.

SHARED SERVICE - Central Office Access Line service obtained by a customer from the Company and shared by occupants of a building or complex of buildings.

STANDARD NETWORK INTERFACE - See "Demarcation Point."

SUSPEND - See "Temporary or Vacation Suspension."

PRICE LIST - The rates, charges, rules and regulations adopted and filed by the Company with the Illinois Commerce Commission.

TELEPHONE COMPANY - See "Company."

TEMPORARY OR VACATION SUSPENSION - Temporary disconnection or impairment of service which shall disable outgoing or incoming communications or both.

TERMINATION CHARGE - A charge applied under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contract period.

TIMELY PAYMENT - Payment on a customer's account received on or before the due date shown: on a current bill for rates and charges, or by an agreement between the customer and the Company for a series of partial payments to settle a delinquent account.

TOLL BLOCKING - A service that lets customers block the completion of outgoing toll calls from their telecommunications line.

TRAVEL CHARGE - A charge that applies whenever a visit is required to complete the customer's request. One charge will apply for all work requested at the same time on the same visit

TRADE NAMES

There are no Trade Names used in this Price List.

Charges

A. RATES (continued)

2. High Capacity Service

		Monthly Rate	Nonrecurring Charge
(A)	Channel Termination Per Termination		
	DS1 1.544 Mbps	ICB	ICB
(B)	Channel Mileage		
	(1) Channel Mileage Facility Per Mile		
	1.544 Mbps	ICB	
	(2) Channel Mileage Termination Per Termination		
	1.544 Mbps	ICB	
(C)	Optional Features and Functions		
	(1) Multiplexing, Per Arrangement		
	DS3 to DS1	ICB	
	DS1 to Voice*	$150.00	

RESALE AND SHARED SERVICES

A. Reserved for Future Use

DIRECTORY LISTINGS

A. Reserved for Future Use

TOLL BLOCKING SERVICE

A. GENERAL

1. Toll blocking service provides denial of outgoing 0+ and 1+ long distance calls for central office access lines or trunks.

2. This service is provided only where central office capabilities permit the offering.

B. RATES

1. Toll Blocking is available at no charge.

C. CONDITIONS

1. The customer shall not be permitted to place outgoing calls to an operator or any part of the 0+ or 1+ long distance network when this service is in effect.

2. Incoming calls are not restricted.

TEMPORARY OR VACATION SUSPENSION

A. Reserved for Future Use

CUSTOM CALLING SERVICES

A. Reserved for Future Use

DIRECT INWARD DIALING SERVICE

A. GENERAL

1. Direct Inward Dialing (DID) provides the capability for an outside caller to a PBX to call an internal extension without having to pass through an operator or attendant. Rates for DID lines are shown in paragraph B. below. The rates and charges herein are in addition to all other applicable rates and charges located in other parts of this Price List.

B. RATES

Reserved for Future Use

C. CONDITIONS

1. This feature may be provided, in addition to regular rates and charges, where CO facilities are available and the PBX system or customer-provided switching equipment capabilities permit.

2. The provision of this feature requires that the customer subscribe to a sufficient number of trunk facilities to adequately handle the volume of incoming calls.

3. DID numbers are directly associated with the primary customer and the Company will not assign individual numbers to another customer as a primary number.

4. The customer may reserve additional DID number blocks for future use at the above rate.

5. Applicable non-recurring charges apply.

(1) In addition, a PBX trunk is required.

INFORMATION SERVICE ACCESS BLOCKING

A. GENERAL

1. Information Service Access Blocking enables customers with individual line service to request the blocking of access to all 900 and 976 numbers.

2. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this Price List.

B. CHARGES

1. Reserved for Future Use.

C. CONDITIONS

1. A customer shall not be charged for the first activation of information service access blocking. After this service has been established, subsequent unblocking and/or reblocking will be subject to all applicable Price Listed charges.

2. This service is provided only where central office capabilities permit the offering.

BILLED NUMBER SCREENING SERVICE

A. Reserved for Future Use

A. GENERAL

1. Service charges apply to connect, move or change telephone service and facilities according to the components of work required.

B. CHARGES

Charge

1. Service Ordering Charge
Per customer request for work ordered and requested to be completed at the same time
   a. Residence Service
      1) For connecting new or additional Central Office Access Lines $30.00
      2) For moving or changing existing service and facilities, record work or adding new or additional service and facilities other than Central Office Access Lines $30.00
   b. Business Service
      1) For connecting new or additional Central Office Access Lines (Key System, PBX Trunk, or DID) $60.00
      2) For moving or changing existing service and facilities, record work or adding new or additional service and facilities, other than Central Office Access Lines (see b.1 above) $30.00

3. Travel Charge
One charge applies for all work ordered and requested to be completed at the same time on the same visit, each ..... $ 30.00

4. Returned Check Charge
An administrative charge is applicable for each occasion that a check, bank draft, or electronic funds transfer item is returned unpaid to the Telephone Company, per occurrence ..... $ 25.00

C. CONDITIONS

1. Service Charges are in addition to the other applicable rates and charges located in other parts of this filed Price List.

2. When Central Office Access Line service is established for a different customer and all of the facilities are reconnected in place without any change, the appropriate service ordering charge applies to the class of service established.

3. Service Charges apply for:
   a. Establishing service.
   b. Reconnections of service for nonpayment when a service order had been issued for due bill.
   c. Move of service from one premise to another.
   d. Number change made at the request of the customer.
   e. Rearrangement or relocation of facilities at customer's request.

4. Service Charges do not apply:
   a. When any change is made and initiated by the Company.
   b. For customer name change with no lapse in billing or change in service.
   c. When central office access line service is reestablished at a secondary location immediately following the rendering of the customer's primary location as unfit for occupancy, due to fire, flood, etc. At the option of the Company, the same telephone number may be used.

SERVICE CHECK CHARGES

A. GENERAL

1. A service check will be performed when a customer requests the telephone company to perform a check of its facilities up to the demarcation point.

B. CONDITIONS

1. No charge will be assessed the customer regardless of whether the telephone company determines any difficulty exists on its side of the demarcation point.

2. When a customer requests that the telephone company locate or repair any difficulty on the customer's side of the demarcation point, a charge may apply for checking the facilities on both the customer's and the telephone company's side of the demarcation point.